

## Department of Development Services Building Division

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## Monthly Inspection Report JANUARY 2011 Inspection Goals

| Inspection Timeliness:         |                                 |           |             |       |
|--------------------------------|---------------------------------|-----------|-------------|-------|
| Total Inspections<br>Completed | Inspection Completed<br>On-Time | % On-Time | Goal        | +/-   |
| 11852                          | 11641                           | 98.22%    | <b>98</b> % | 0.22% |

| Inspection Accuracy:    |                |           |      |     |
|-------------------------|----------------|-----------|------|-----|
| Total Inspection Audits | Passing Audits | % Passing | Goal | +/- |
| 42                      | 42             | 100%      | 90%  | 10% |

| Customer Service: |           |                       |      |     |
|-------------------|-----------|-----------------------|------|-----|
| Excellent/Good    | Fair/Poor | % "Good" or<br>Better | Goal | +/- |
| 8                 | 1         | 89%                   | 80%  | 9%  |

| Inspection Totals      |            |             |       |              |
|------------------------|------------|-------------|-------|--------------|
| Туре                   | Commercial | Residential | Total | % Turn downs |
| Building Inspections   | 2642       | 3129        | 5771  | 12%          |
| Electrical Inspections | 1598       | 1130        | 2728  | 10%          |
| Plumbing Inspections   | 722        | 1486        | 2208  | 9%           |
| Mechanical Inspections | 493        | 450         | 943   | 8%           |
| Pool Inspections       | 26         | 170         | 196   | 20%          |
| Demolitions            | 5          | 1           | 6     | 0%           |
| Ride Inspections       | 0          | 0           | 0     | 0%           |
| Grand Total            | 5486       | 6366        | 11852 | 11%          |

## **Inspection Averages**

| Average Daily Completed     |       |
|-----------------------------|-------|
| Inspections                 | 592.6 |
| Average Daily Manpower      | 32.9  |
| Inspections per man per day | 18.0  |