

2024-2025

A directory of programs and services geared toward the senior and disabled population.

> Presented by Clark County Social Service Senior Services



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# **Important Phone Numbers**

Your local police department: **311** Nevada 211: **211** Attorney General's Office: **702-486-3420** Nevada Highway Patrol: **702-486-4100** 

#### **Fire Departments**

Boulder City: **702-293-9228** City of Las Vegas: **702-383-2888** Clark County: **702-455-7311** Henderson: **702-267-2222** N. Las Vegas: **702-633-1102** 

#### **Local Utilities**

Las Vegas Sewer: **702-229-1289** Las Vegas Valley Water District: **702-870-4194** N. Las Vegas: **702-633-1484** NV Energy: **702-402-5555** Republic Services: **702-735-5151** Southwest Gas: **877-860-6020** 

## Non-Emergency Police

Boulder City: **702-293-9224** City of Las Vegas: **702-828-3111** Henderson: **702-267-5000** 

Laughlin: **702-298-2223** N. Las Vegas: **702-633-9111** 

#### **Office of Emergency Management**

American Red Cross: **702-791-3311** Boulder City: **702-293-9228** City of Las Vegas: **702-229-6501** Clark County: **702-455-5710** F.B.I.: **702-385-1281** Henderson: **702-267-2275** N. Las Vegas: **702-633-2145** Crime Stoppers: **702-385-5555** 

#### Clark County Social Service 702-455-4270

Cambridge Annex Office 3885 S. Maryland Pkwy Las Vegas, NV 89119

#### **Henderson Office**

1291 W. Galleria Dr. # 170 Henderson, NV 89014 **Community Resource Center** 

2432 N. Martin Luther King Blvd. D North Las Vegas, NV 89032

#### Pinto Office (Main)

1600 Pinto Lane Las Vegas, NV 89106

Jamie Sorenson, Director

Randy Reinoso, Deputy Director and Teresa Etcheberry, Deputy Director Pamela Kowalski, Deputy Director and Margaret Leblanc, Debuty Director

Social Service works to verify that contact numbers and information about other agencies listed are accurate. However, we are not responsible for the continuous tracking of services offered by outside agencies. To ensure an agency offers a service listed under its organization name please call the agency directly.

# Adult Day Care

**Nevada Adult Day Healthcare Centers** 2008 S. Jones Blvd. - Las Vegas, NV 89146 702-319-4600 8695 S. Eastern Avenue – Las Vegas, NV 89123 702-778-1234 330 N. 13th Street - Las Vegas, NV 89101 702-384-3746



Nevada Senior

Services, Inc.

- Provides senior and disabled participants with personalized day care programs that are designed to stimulate, educate, socialize and exercise to achieve optimal functional level with a maximum reduction of mental or physical disability - Nursing services, meals, medication management, podiatry, mobile dental services - Physical, speech, music and occupational therapies.

#### **Nevada Senior Services Adult Day Care Centers**

1201 Nevada State Drive – Henderson, NV 89002 702-684-3425 901 N. Jones Blvd. – Las Vegas, NV 89108

#### 702-648-3425

- Provides a brain injury program helping those with Alzheimer's and traumatic brain injury - Comprehensive geriatric assessment - Case management - Chronic Disease Self Management - Caregiver support groups - Provides a therapeutic and social/recreational experience for participants as well as respite for caregivers: Activities include arts & crafts, exercise, music, games, and entertainment - Breakfast and lunch served

daily - Friendly and professional licensed nurses and social workers.

### Vegas Adult Day Care

1401 Arville St. Ste. B - Las Vegas, NV 89102 702-738-0884 702-527-7796

- Provides day care services for seniors and disabled individuals - Services include: On-site activities, arts & crafts, games, on-site registered nurse, meals including breakfast, lunch and snack, transportation and more.

## Advocates / Ombudsmen

## Aging & Disability Services Division

7150 Pollock Drive, Las Vegas, NV 89119

Office for Consumer Health Assistance (OCHA) 702-486-3587 Email: cha@govcha.nv.gov - OCHA provides healthcare consumers and seniors with advocacy, education and information regarding their rights and responsibilities.

-Ombudsman advocacy may include assistance with medical and dental billing issues, access to care concerns, guiding injured workers through the Nevada Workers' Compensation process and filing appeals on behalf of consumers.

-Community Advocates provide guidance and advocacy as needed to ensure the well-being of Nevada's older adults and individuals with disabilities in need or immediate resources.

## Adult Protective Services

702-486-6930 or 888-729-0571 - Adult Protective Services (APS) receives and investigates statewide reports of abuse, neglect, self-neglect, exploitation, isolation and abandonment for vulnerable persons, age 18-59, in addition to persons 60 years and older, collectively referred to as vulnerable adults. Protective services are provided if the individual is willing to accept these services.

## Long-Term Care Ombudsman

- Addresses issues and problems faced by residents age 60 and over who reside in skilled nursing facilities, group homes or large assisted living facilities - Advocates for residents seeking assistance and resolution, resolving complaints and advocating for good individualized care - Provide information regarding the admission process to long term care facilities - Education to inform residents, families, facility staff and others on a variety of issues related to aging, long term care and resident's rights.

Nevada Medicare Assistance Program (MAP) 702-486-3478 or 800-307-4444 - The MAP is a statewide program that offers education, outreach, application assistance, and individualized counseling to Medicare-eligible individuals and their advocates. The MAP is comprised of three federally funded programs including: the State Health Insurance Assistance Program (SHIP), Senior Medicare Patrol (SMP), and Medicare Improvements for Patients and Providers Act (MIPPA). MAP counselors help investigate Medicare errors, waste, and abuse, and works with Medicare beneficiaries to prevent them from being victims of fraud. They also provide information, counseling, and assistance regarding Medicare programs, assisting with enrollment. All assistance is provided for free by trained, unbiased counselors.

## Better Business Bureau of Southern Nevada

**Business** 6040 S. Jones Blvd – Las Vegas, NV 89118 702-320-4500 -Disseminates information on Southern Nevada companies to the public - Handles complaints and inquiries - Reliability reports - Business networking - Mediation and arbitration services between companies and consumers to resolve issues.

## Blind Center of Nevada

1001 N. Bruce Street - Las Vegas, NV 89101 702-642-6000

 Advocacy for blind or visually impaired persons - Social programs - Empowers blind persons to increase their independence.

**Clark County Neighborhood Justice Center** 

330 S. 3<sup>rd</sup> Street, Suite 600 – Las Vegas, NV 89101 702-455-3898

- Provides free information, referral and mediation services to residents who have disputes with neighbors, consumer/merchants, family members, landlords/tenants, employer/employee or hospital -doctor/patient.









## 702-486-3545

# Advocates / Ombudsmen

## Clark County Public Administrator/Guardian

515 Shadow Lane – Las Vegas, NV 89106 **702-455-4332** 

- The Public Administrator is elected to oversee the property of deceased people who do not have someone who is willing and able to handle their estate.

-The Public Guardian is lawfully charged with the duty of taking care of an individual or their property when it is determined that they are unable to do so.

#### Nevada Care Connection 702-732-0304

-Nevada Care Connection works with older adults, people with disabilities, Deaf and Hard of Hearing individuals, and family caregivers to explore a variety of services, resources, and programs available to them. Our goal is to help individuals make informed decision and connect to services as easily as possible. Services can be requested through the online assessment at

https://www.nevadacareconnection.org/assess-my-needs/

Nevada Department of Business & Industry Consumer Affairs 3300 W. Sahara Avenue, Suite 425 – Las Vegas, NV 89102 702-486-2750 or 1-844-594-7275

-helps people that have experienced a financial hardship or loss because of fraud or a deceptive business practice in Nevada. We also provide guidance and resources to help you avoid these traps before you put your money at risk.

## Division of Insurance, Consumer Services and Enforcement 702-486-4009

3300 W. Sahara Avenue, Suite 320 – Las Vegas, NV 89102

#### Division of Insurance 702-486-4135

-Investigates consumer complaints and provides information and assistance to consumers who have insurance related concerns, including questions about title company escrows, extended warranty contracts, service contracts and medical discount plans.



# Ombudsman of Consumer Affairs for Minorities 702-486-4575

- Provides education, outreach, and service programs for minority groups pertaining to consumer fraud and/or deceptive trade practices, business outreach and advocacy, affordable housing for minorities and workforce and workplace issues of minorities.



# Advocates / Ombudsmen

#### Nevada State Contractors Board

8400 W. Sunset Rd Ste 150 Las Vegas, NV 89113 702-486-1100

- Promotes quality construction by Nevada licensed contractors through a regulatory licensing system designed to protect the health, welfare, and safety of the public.

#### S.A.F.E. House

921 American Pacific Drive, Suite 300 – Henderson, NV 89014 **702-451-4203** 

- Provides comprehensive advocacy services to victims of domestic violence and abuse - Assists

in completing and filing Temporary Protection Orders - Provides advocacy through the justice system - Case management - Safety planning - Transitional resources and support - Shelter provided in confidential locations - 24 hour hotline: **702-564-3227** 

#### Silver State Fair Housing Council

2920 S. Jones Blvd #230 – Las Vegas, NV 89146 702-749-3288

- Provides enforcement activities to ensure equal housing opportunity for all Nevada

residents - Provides outreach and education programs that address the needs of housing consumers, providers and local governments - Works to break down barriers to housing - Answers questions about housing discrimination and assists clients in requesting reasonable accommodations.

#### Southern Nevada Center for Independent Living

2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146 702-889-4216

- No-cost services for persons whose permanent disability is creating a barrier toward independent living - Empowers disabled persons to make their own decisions, manage their own affairs, fulfill social roles and achieve independent lifestyles in the community.

#### State of Nevada

#### **Consumer Health Assistance & Bureau for Hospital Patients**

555 E. Washington Avenue, Suite 4800 – Las Vegas, NV 89101 **702-486-3587 or 888-333-1597** 

 Advocates for patients' rights by providing help for Nevadans with health related concerns such as hospital bills, provider bills, prescription needs, medical benefits, appeals, insured or uninsured and workers compensation - Helps Nevadans understand laws and will review charges billed to a patient
 Can provide consumer assistance regarding billing disputes: Assists in negotiating discounts or setting up payment arrangements - Assists with enrollment in the Health Insurance Marketplace - A case can be

opened via phone or via email: CHA@OCHA.nv.gov - Forms are available on website: http://dhhs.nv.gov under Programs - All services are free.

#### Public Utilities Commission of Nevada Consumer Complaint Resolution Division

9075 W. Diablo Drive, Suite 250 – Las Vegas, NV 89148 **702-486-2600** 

- Acts as an intermediary between consumers and utility services such as gas, electric, water, and certain telecommunication providers which are regulated by the Commission - Assists with billing disputes, service quality problems, and other issues - Holds consumer sessions to discuss rate increases/decreases which are proposed by utilities.





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# Assisted Care Services

Provides non– medical in home care services for aging and disabled persons to help them remain in their home.

### Aging & Disability Services Division

7150 Pollock Drive, Las Vegas, NV 89119 702-486-3545

### Home and Community Based Services (HCBS) Waiver for the Frail Elderly (FE)

The HCBS FE Waiver provides community-based, in-home services to enable the frail and elderly to remain in their own homes and avoid placement in a long-term care facility. Waiver Case Managers assists recipients with accessing services through the HCBS Waiver(s) and through Nevada Medicaid FFS options including but not limited to Personal Emergency Response (PERS), Homemaker, Chore, Respite, Adult Companion, Adult Day Care, Group Home/Assisted Living, Personal Care Services, etc.

### HCBS Waiver for Persons with Physical Disabilities (PD)

The HCBS PD Waiver provides community-based, in-home services to enable persons with a primary diagnosis of a physical disability to remain in their own homes and avoid placement in a long-term care facility. Waiver Case Managers assists recipients with accessing services through the HCBS Waiver(s) and through Nevada Medicaid FFS options including but not limited to PERS, Chore, Respite, Environmental Adaptations, Specialized Medical Equipment, Home Delivered Meals, Attendant Care, Assisted Living, Personal Care Services, etc.

**Community Service Options Program for the Elderly (COPE)** Provides non-medical services to persons age 65 or older who are at risk of nursing home placement -Personal Care -Social Adult Day Care - Adult Companionship - Chore Service - Personal Emergency Response System -Homemaker-Case management – Respite Care for primary caregiver.

#### Clark County Social Service 702-455-4270



Available for those who meet the eligibility requirements.

### Alternative Health Care (AHC)

- aids with the transition from hospital to home and assists the client in returning to living independently.

#### Homemaker Home Health Aide (HHHA)

-Assists individuals with household tasks that they are unable to complete due to a medical condition so they can continue living independently in their own homes.

**A Helping Hand** 8670 W. Cheyenne Ave., Ste 135 - Las Vegas, NV 89129 **702-839-2060** 

**ADL Home Care** 5028 Alta Dr. - Las Vegas, NV 89107



702-933-9770



# Assisted Care Services

Provides non– medical in home care services for aging and disabled persons to help them remain in their home.

## Angel Care ANGEL CARL 4080 E. Lake Mead Blvd. #C-101 - Las Vegas, NV 89115 702-731-5587 Angelica PAC 3430 E. Flamingo Rd., Ste. 251 - Las Vegas, NV 89121 702-444-4686 A Sacred Home Health Care 7040 Laredo St., Ste E - Las Vegas, NV 89117 702-834-6560 At Home Senior Solutions 1516 E. Tropicana Ave. #250,- Las Vegas, NV 89119 702-948-4848 At Peace Home Care 5940 S. Rainbow Blvd. - Las Vegas, NV 89121 702-955-0267 **Bre's Loving Home Of Nevada** 913 E. Ogden Ave - Las Vegas, NV 89101 702-689-5015 CVS Home Care INC. 2770 S Maryland Pkwy. Ste 213 - Las Vegas, NV 89109 702-445-6304 **DD Personal Care** 3468 E. Sahara Ave. Ste. 165 - Las Vegas, NV 89104 702-207-0842 Elsa Home Care 2770 S. Maryland Pkwy. Ste 512A - Las Vegas, NV 89109 702-331-0100 GL Gentleness Loving Homecare 2799 E Tropicana Ave, Ste. H/G– Las Vegas, NV 89121 702-762-5095 **Graceful Touch LLC** 800 N. Rainbow Blvd., Ste. 28- Las Vegas, NV 89107 702-293-3888

# Assisted Care Services

Provides non– medical in home care services for aging and disabled persons to help them remain in their home.

#### HEARTS OF PASSION **Hearts of Passion Home Care** 2400 N. Tenaya Way, Ste. 101 G- Las Vegas, NV 89128 Home Care 702-227-5069 **High Class Personal Care** 5000 W. Oakey Blvd., Ste. E1– Las Vegas, NV 89146 702-733-2980 HIGH CLASS PERSONAL CARE Love and Care Health 2350 S. Jones Blvd. Ste. D12 - Las Vegas, NV 89146 702-432-1117 Miracle Hands PERSONAL HOME CARE Miracle Hands Personal Home Care 7465 W. Lake Mead Blvd. Ste. 100 - Las Vegas, NV 89128 702-562-1245 **Prosperity Home Care Services** 3651 Lindell Rd. Ste. A2 - Las Vegas, NV 89103 725-205-5398 Prosperity HomeCare Services **Rainbow Helpers LLC** 5852 S. Pecos Rd. Ste. 3 Las Vegas, NV 89120 702-268-7763 JR FIRST **UR First Home Health** 8760 S. Maryland Pkwy. Ste 112 - Las Vegas, NV 89123 lome Health 702-354-2617

#### State of Nevada

Facility Outreach & Community Integration Services (FOCIS) **702-668-4200** 

- Money Follows the Person: A statewide program that gives Nevadans currently living in nursing homes or other institutions the opportunity to transition back into their communities - Provides community based services and support that allow individuals to remain independent - Services can include: Personal care, home health, durable medical equipment, adult day health care, personal emergency response system, non-emergency transportation - Financial assistance with housing deposits, moving expenses, furniture, etc.



# **Chronic Disease Programs**

## Alzheimer's Association

Desert Southwest, Southern Nevada Region 7220 S. Cimarron Rd Ste 210 Las Vegas, NV 89113 **702-248-2770** 

-Provides a series of skill-building workshops for persons caring for loved ones who are coping with dementia such as Alzheimer's disease and related disorders - Caregivers are trained in ways to manage stress and techniques to help them cope with the disease and communicate better with loved ones who suffer from memory loss.

#### ALS Association Nevada Chapter

3191 E. Warm Springs Road – Las Vegas, NV 89120 **702-777-0500** 

-Home visits to ALS patients and caregivers are done to discuss lifestyle changes and to offer suggestions on home adaptations - Work to provide emotional, physical, and financial assistance to those afflicted with ALS - Equipment loans when available.

#### American Cancer Society

#### 6165 S. Rainbow Blvd. #12 – Las Vegas, NV 89118 **702-798-6877 or 702-731-8885 for Patient Navigator**

-Provides free rides to treatment, free lodging during treatment, connections with other survivors, and a patient navigation support. ACS CARES™ (Community Access to Resources, Education, and Support) equips those facing cancer with curated content, programs, and services to fit their specific cancer journey. Download the phone app for access to services.

# Arthritis Foundation 800-283-7800

-Provides programs to help those who suffer with arthritis - Programs are designed to help sufferers live and enjoy life with less pain - Connect online for up to date events and information.

### Asbestos.com

Mesothelioma Center 877-326-0609

- Advocacy group that helps the victims of asbestos exposure and their loved ones - All services are free and include: Matching patients up with qualified doctors in their area, providing access to an on-staff nurse, support group for asbestos victims and their families - The latest data on asbestos and asbestos-related diseases to ensure an accurate, up-to-date website

## Cleveland Clinic Lou Ruvo Center for Brain Health

888 W. Bonneville – Las Vegas, NV 89106 **702-483-6000** 

- Offers educational resources to patients and their families - Provides explanation on the effects of Alzheimer's along with symptoms and diagnosis of the disease.







Asbestos<sub>o</sub> com

by The Mesothelioma Cente



# Chronic Disease Programs

#### Hemophilia Foundation of Nevada

222 S. Rainbow Blvd. #203 – Las Vegas, NV 89145 702-564-4368

-Non-profit consumer advocacy group dedicated to finding

better treatments and cures for bleeding and clotting disorders - Works to prevent the complications of these disorders through education, advocacy and research.

#### Leukemia & Lymphoma Society 1-877-577-2672

-Co-pay Assistance Program: Helps those afflicted with cancer pay insurance premiums and meet co-pay obligations - Assists in locating other financial assistance programs.

#### National Multiple Sclerosis Society 1-800-344-4867 for MS Navigator

-Provides assistance in the areas of in-home services, chore services, respite, and financial to help with unexpected one-time emergencies for food, rent and utilities for those afflicted with MS - Program for veterans with MS - Provides list of pharmaceutical programs that help with the cost of MS medications -MS Navigator helps identify solutions and provides access to resources.

### Susan G. Komen for the Cure

1091 S. Cimarron Road, Suite A4 – Las Vegas, NV 89145

### 702-822-2324 Helpline 1-877-465-6636

-Provides crucial breast health education - Screening services - Financial support to women, men and their families who have been touched by breast cancer.

#### **Disease Management and Prevention Dignity Health**

- Offers classes requiring registration for individuals with chronic conditions. Find a center near year. These classes can help improve quality of life with customized classes and consultations. Visit the page https://www.dignityhealth.org/las-vegas/classes-and-events/disease-management-and-prevention.









NEVADA CHAPTER

NATIONAL HEMOPHILIA FOUNDATION

# Counseling & Support

A Complete Care Support Services

7040 Laredo St. Ste E Las Vegas, NV 89117 702-202-3374

- Provides counseling, case management services, peer to peer services, senior activity center, and therapies such as grief, group, psychological, family and occupational - Medical and health care referrals, intensive outpatient services and advocate services.

## Alzheimer's Association

7220 S. Cimarron Rd Ste 210 Las Vegas, NV 89113 **1-800-272-3900** 

- Provides a variety of specialized support groups for those who are dealing with the challenges of Alzheimer's or dementia - Support groups are held in Henderson, Las Vegas, Pahrump, Laughlin and the Summerlin areas - Provides Helpline/Information and referral 24 hours a day along with education, family care consultations, and early stage programs.

# Barbara Greenspun Women's Care Centers of Excellence (Dignity Health) 702-616-4900

7220 S. Cimmaron #195 Las Vegas, NV 89113

2651 Paseo Verde Pkwy #180 Henderson, NV 89074 98 E. Lake Mead Pkwy,#301 Henderson, NV 89015

-Offers peer counseling to seniors age 50 and over to help meet the emotional needs of older adults -Confidential, personal, and supportive counseling to those facing challenges and concerns of aging such as loneliness, loss and bereavement, health problems, relationships and retirement.

Blind Center of Nevada	BlindConnect
1001 N. Bruce Street – Las Vegas, NV 89101	5165 W. Sunset Road – Las Vegas, NV 89118
702-642-6000	702-631-9009
- Peer support for blind and visually impaired	- Peer support for blind and visually impaired adults
persons of all ages.	- Telephone contact - Social gatherings.
persons of all ages.	- Telephone contact - Social gatherings.

### Center for Compassionate Care

4131 University Center Dr – Las Vegas, NV 89119 **702-733-0320** 

- Counseling arm of Nathan Adelson Hospice - Provides a variety of free support groups for those affected by grief and loss - Offers individual, couples, and family counseling - Sliding fee scale.

## Divorced & Widowed Adjustment, Inc.

3720 E. Tropicana Ave. Las Vegas, NV 89121 Community Lutheran Church 702-735-5544

- Offers several types of free, weekly, on-going support groups to help individuals deal with the death of a loved one or loss of a relationship - Support groups offer emotional support to help individuals who are widowed, divorced or separated - Also offers support groups for bereavement of murder and suicide victims and loss of pet.

### Friends of Parkinson's

2400 N. Tenaya Way – Las Vegas, NV 89128

702-381-4141

- An organization that works with those with Parkinson's disease, their families, and caregivers by bringing awareness, education and training - Veteran's Involved Parkinson's support group -Visit friendsofparkinsons.org for information on support group times and locations.





# Counseling & Support

#### **Jewish Family Services**

5851 W. Charleston Blvd Las Vegas, NV 89146 702-732-0304

-Offers individual and group counseling to inspire clients to live up to their full potential - Counseling is available in the following areas: Anxiety and OCD, depression and bi-polar disorder, PTSD, substance abuse, grief loss, divorce, chronic illness, employment stress, relationship concerns and more -Most insurances accepted, discounts or sliding fee scale can be arranged for the uninsured.

#### Nevada Senior Services

Caring for you, Caring for me

#### 702-331-5570

- Offers a 10 hour workshop that addresses the needs of family and professional caregivers by bringing them together in a relaxed setting to discuss common issues, share ideas, and gain a better understanding of each other's perspective on what it means to be a caregiver.

#### **PFLAG of Las Vegas** 702-438-7838

-Provides support for families, friends, and people who are LGBTQ - Education about the unique challenges of being LGBTQ - Advocacy to change attitudes and create inclusive policies that work toward full equality.

#### S.A.F.E. House

921 American Pacific, Suite 300 – Henderson, NV 89014

#### 702-451-4203 or 24 hour hotline 702-564-3227

- Committed to stopping abuse in the family environment by providing counseling, crisis intervention, education and advocacy - Shelter assistance for abuse victims.

#### Southern Nevada Center for Independent Living

2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146 702-889-4216

 Provides peer counseling and other resources for individuals with significant disabilities - Also provides counseling on Supplemental Security Income and Social Security Disability Income Back-to-work benefits.

#### The Center

Aging Communities Together/ Senior Drop In 401 S. Maryland Pkwy – Las Vegas, NV 89101 702-733-9800

#### Crisis Hotline 702-745-4600

- Offers a variety of support and social groups - Fun, safe, inclusive space for adults age 50 and over - Enjoy activities, games, films, and education with peers - Free to LGBTQ and allied individuals - Men's Mondays, Transgender Tuesdays, Women's Wednesdays, Inclusive Thursdays, Free-for-all Fridays from 10:30am - 2pm.



erving the LGBTO Community of Nevada





Services, Inc.

Nevada Senio



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# **Crime & Fraud Prevention**

#### **Aging & Disability Services Division**

Elder Protective Services

7150 Pollock Drive, Las Vegas, NV 89119

#### 702-486-6930 or 888-729-0571

- Provides protective services for persons age 60 and over who may experience abuse, neglect, isolation, and financial exploitation.

## Nevada SMP





-Investigates Medicare errors, waste, and abuse - Works to prevent Medicare beneficiaries from being victims of fraud - Presentations and speakers available for education about Medicare fraud and abuse and prevention of health care identity theft.

#### Citizen Review Board

330 S. 3<sup>rd</sup> Street #670 – Las Vegas, NV 89101 **702-455-6322** 

- Independent civilian oversight agency which investigates complaints of misconduct by peace officers of the Las Vegas Metropolitan Police Department in the performance of their duties.

#### Clark County District Attorney Victim Witness Assistance Center 200 Lewis Avenue – Las Vegas, NV 89101 (3rd Floor) 702-671-2525 - Provides assistance for victims and witnesses of crimes during court cases.

#### Las Vegas Metropolitan Police Department Headquarters

400 S. Martin Luther King Blvd. Las Vegas, NV 89106 702-828-3111

### Area Commands

#### Bolden

1851 Stella Lake Mon—Fri 8am - 5pm 702-828-3347

#### Enterprise

6975 Windmill Lane Mon—Fri 8am - 5pm 702-828-2843 or 702-828-2844

#### South Central

4860 S. Las Vegas Blvd Mon—Fri 8am - 5pm 702-828-8272 **Convention Center** 750 Sierra Vista Mon—Fri 8am - 5pm 702-828-6430

#### Northeast 3750 Cecile Avenue Mon—Fri 8am - 5pm 702-828-4348 or 702-828-4349

**Southeast** 3675 E. Harmon Mon—Fri 8am - 5pm 702-828-3206



Downtown 621 N. 9th Street Mon—Fri 8am - 5pm 702-828-4348 or 702-828-4349

#### Northwest 9850 W. Cheyenne

Mon—Fri 8am - 5pm 702-828-3426

### Spring Valley

8445 Eldora Street Mon—Fri 8am - 5pm 702-828-2640

#### Accessible Space Inc. 702-259-1903

- Nevada Community Enrichment Program provides treatment to persons with brain injuries - Offers a full range of therapeutic services including occupational, physical and speech therapy - ASI provides affordable housing that is customized for persons with disabilities and seniors - Some housing units include assisted and/or supportive living services - Call **800-466-7722** extension 302.

#### Aging & Disability Services Division

7150 Pollock Drive, Las Vegas, NV 89119 702-486-3545

#### **Communication Access Services**

Relay Nevada – provides access to the phone landline telephone network using telecommunications equipment for the deaf, hard of hearing or those who have a speech disability. Phone: 7-1-1

Nevada Hands and Voices – includes resources and role modeling for deaf or hard of hearing children from ages 0–21. Phone (775)351-1959 Email: <u>info@nvhandsandvoices.org</u>

### Personal Assistance Services (PAS Program)

- Upon availability of funding: Provides community-based, in-home services to enable severely disabled adult individuals to remain in their own homes and avoid placement in a long term care facility - Services include: Case Management to assist individuals with locating and gaining access to waiver services; Attendant Care services such as dressing, bathing, grooming, toileting, feeding assistance, getting in and out of bed; and Homemaker to assist with meal preparation, laundry, and essential shopping - Program is for those who do not qualify for other programs such as Medicaid or COPE.

#### **Desert Regional Center**

1391 S. Jones Blvd. – Las Vegas, NV 89146 702-486-6200

- State of Nevada agency which provides support services to children and adults with developmental disabilities - Case management - Respite care - In-home training, clinical assessments and counseling - Services are provided on a sliding fee scale.

#### **Capability Health and Human Services**

7281 W. Charleston Blvd. – Las Vegas, NV 89117 702-870-7050

- Provides an array of services to adults and children with disabilities - Job training and assistive technology to get persons with special needs and disabilities into the workforce - Respite for families who are taking care of a loved one with disabilities - Adult day programs help seniors and adults with disabilities experience socialization and community activities.

#### Assistive Technology

- Provides people with disabilities the tools they need to access employment, education and recreation - State of the art assistive technology lab with equipment to assist individuals in finding what will work best to achieve their goals - Once equipment is purchased, experienced staff with provide installation and train individuals with disabilities on how to use and best utilize their assistive technology - Also provides evaluations and on-going support - Sponsors Nevada's Assistive Technology Exchange project: Scooters, durable medical equipment, and other assistive devices are available for loan.

#### Bureau of Vocational Rehabilitation (DETR) 702-486-5230

- Provides individualized training in home management, daily living skills, mobility and communication skills for those who are unable to work due to visual impairment.



# **Disability Resources**

## **Bureau of Vocational Rehab (DETR)**

## 702-486-5230

- Helps eligible persons with disabilities become employed - Assists those who are already employed with training, counseling and support to improve their ability to perform job duties.

### Nevada Disability Advocacy & Law Center

2820 W. Charleston Blvd. Suite 11 – Las Vegas, NV 89102 702-257-8150 or 888-349-3843

-Provides information and referrals to a variety of programs that assist persons with mental, physical, or developmental disabilities - Implements programs to help disabled individuals return to work, receive assistive devices, ensure their participation in the electoral process and more – Client Assistance Program: Provides mediation, advocacy or representation regarding appeals on disability decisions made by state agencies.

### Nevada Talking Book Services

100 N. Stewart Avenue – Carson City, NV 89701 800-922-9334

-Free library service for Nevadans who are unable to use standard print materials due to a visual or physical disability. Books and players are mailed to and from our patrons, postage free. The library's collection includes fiction and nonfiction audio books and magazines for all ages.

### **Opportunity Village**

6300 W. Oakey Blvd - Las Vegas, NV 89146 702-259-3700

- Provides vocational training, community employment, day services, advocacy, arts and social recreation for persons with severe intellectual and associated disabilities.

### **Social Security Administration**

Ticket to Work Program 866-968-7842

- A free and voluntary program for persons between the ages of 18 - 64 who are receiving

Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI) - Beneficiaries may sign up with an Employment Network or a State Vocational Rehabilitation agency - The Ticket to Work Program allows participants to receive training, career counseling, vocational rehab, job placement, and on-going support services.

#### Southern Nevada Center for Independent Living

2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146 702-889-4216

- Provides assistance to disabled residents of Southern Nevada in the way of: Information and referrals, independent living skills training, advocacy, housing, transportation, adaptive equipment, peer counseling, technical assistance and more - The organization aims to empower disabled individuals by providing them with information on various resources that will allow them to live independently for as long as possible.









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# Educational

## AARP

### 866-389-5652 Medicare Assistance

With a focus on health security, financial stability and personal fulfillment, AARP Nevada provides free, virtual educational

opportunities related to fraud prevention, caregiving, veterans issues, brain health, Medicare and more. Call or visit www.aarp.org/nv for more information.

### American Red Cross

1771 E. Flamingo Road, Suite 206B – Las Vegas, NV 89119 702-791-3311

-Offers a wide variety of health and safety training courses in CPR, Automated External Defibrillator training, lifeguard training, swimming, baby sitting, care giving, and more - Classes are available online or in a classroom setting.

## Clark County Law Library

309 S. 3rd Street – Las Vegas, NV 89101 702-455-4696

- Offers free classes regarding bankruptcy, consumer rights, estate planning, criminal record sealing, civil rights restoration, and more for Nevada residents - Classes are offered at different times of the year by participating legal entities - Call for class schedules.

#### **Financial Guidance Center**

2650 S. Jones Blvd. – Las Vegas, NV 89146 702-364-0344

- Provides a wide range of classes to assist individuals in managing their finances - Checking account management - Budgeting- Credit management - Homeownership - Bankruptcy Counseling and Education: Provides bankruptcy pre-filing counseling and pre-discharge education - A Financial Literacy Certificate is issued prior to discharge of bankruptcy - The course may be completed through a self-study Internet class or in a classroom setting.

#### Nevada Talking Book Services

100 N. Stewart Avenue – Carson City, NV 89701 800-922-9334

-Free library service for Nevadans who are unable to use standard print materials due to a visual or physical disability. Books and players are mailed to and from our patrons, postage free. The library's collection includes fiction and nonfiction audio books and magazines for all ages.

## UNLV

Osher Lifelong Learning Institute (OLLI)

851 E. Tropicana Avenue – Las Vegas, NV 89119 (Bldg 500)

## 702-774-6554

- Provides lifelong learning experiences for OLLI members - Offers over 70 interesting and stimulating study groups covering a wide range of topics - Groups are led by Ollie volunteer members who bring a lifetime of personal and professional experience to the classroom - Classes are for enjoyment; there are no tests, grades, or credits.

university of nevada, las vegas











# **Employment Programs**

## AARP Foundation

Senior Community Service Employment Program

- Provides subsidized job training opportunities to low-income seniors - Assists individuals The power to make it better." in obtaining new job knowledge, skills enhancement, and locating and maintaining employment - Applicants must be unemployed, age 55 or older and meet income guidelines - Job and community service placement.

### Capability Health

4336 Losee Rd. B-3 – N. Las Vegas, NV 89030 702-870-7050 - Job training and employment services for disabled persons - Assists unemployed and under-employed adults challenged with multiple barriers to job employment and job skills necessary to find jobs leading to self-sufficiency.

## East Valley Family Services

Family Resource Center 1830 E. Sahara, Suite 103 – Las Vegas, NV 89104

702-631-7098 - Employment and job training - Job Referrals - Identification needs - Application assistance - Walk in with valid NV ID and proof of residency for assistance.

## Goodwill of Southern Nevada

250 E. Pilot Rd Ste. 140 Las Vegas, NV 89119

702-214-2000 - Assists job seekers by providing job training, career counseling and advice

- Provides resources such as Internet, copy and fax machine access, job postings, mock interviews. - Individuals may be able to receive assistance with bus passes, rent assistance, gas cards, tuitions, and vouchers.

## **HELP of Southern Nevada**

Work Opportunities Readiness Center/ Displaced Homemaker

1640 E. Flamingo Road, Suite 100 - Las Vegas, NV 89119 702-369-4357 ext 1858

- The Workforce Services department provides pre-employment services that empower participants to enter or re-enter the labor market. Workshops, support groups and networking, one-to-one personal or vocational counseling, training, job-seeking and job-keeping methods, leadership development, decision-making skills development and assistance with developing an action plan are among the resources used to help participants build confidence, identify skills and seek training or employment.

## Nevada Department of Employment, Training & Rehabilitation

Employment Security Division (Unemployment Insurance Claims) 702-486-0350 - Provides unemployment benefits to those who are considered out of work due to no fault of their own - Claims can be filed by phone or online (detr.state.nv.us)

## Nevada Job Connect

4500 Sunset Rd #40 Henderson, NV 89014 702-486-0300

3405 S Maryland Pkwy Las Vegas, NV 89169 702-486-0100

N. Las Vegas NV 89030 702-486-0200

- Statewide network that connects businesses with employees - Job listings - Job placement - Information about education and training - Resume preparation - Job referrals.









ARP<sup>®</sup>Nevada









# **Food & Nutrition**

### Catholic Charities of Southern Nevada

Meals on Wheels - 531 N. 30<sup>th</sup> Street – Las Vegas, NV 89101

#### 702-385-5284

Delivers a set of seven frozen, nutritious lunches once a week to homebound seniors age 60 and over. Contact to see availability.

Hands of Hope Community Food Pantry - 1501 Las Vegas Blvd North - Las Vegas, NV 89101 702-387-2291

Registered clients are able to access the Pantry once every 30 days. A variety of food like fresh produce, baked goods etc.

#### St Vincent Lied Dining Facility

1501 Las Vegas Blvd North - Las Vegas, NV 89101

#### 702-385-2662

-A free meal is provided daily from 10am - 11am - Additional meals are served to the public Monday- Friday during breakfast and lunch at a cost of \$4 per meal

-Breakfast is from 7:30am - 9am and lunch is from 12pm - 2:30pm - Accepted payment methods: Cash, EBT, credit, or debit.

#### **Division of Welfare & Supportive Services**

Supplemental Nutrition Assistance Program See page 23 for locations

#### 702-486-5000

- Assists low-income families and individuals with food assistance via an Electronic Benefits Card which can be used to purchase food items from grocery stores - Eligible persons will receive a benefits card in the mail within 30 days; in cases of emergency benefits may be received in seven days - Apply at a partner agency, a local welfare office or online at https://dwss.nv.gov/SNAP/Food/

#### East Valley Family Services

1840 E. Sahara #112 - Las Vegas, NV 89104 702-776-6341

-Golden Groceries Program provides supplemental groceries to those who are 60 or better. 702-631-7098

- Assistance with applying for SNAP benefits.

#### Henderson Heritage Park Senior Facility

300 Racetrack Road – Henderson, NV 89015 702-267-2956

-Daily congregate meals from 11am - 1pm - Suggested donation: \$2.50 for seniors age 60 and over, \$5.00 for those under 60 -Meals on Wheels for homebound Henderson residents age 60 and over: A hot meal is delivered each weekday and two frozen meals delivered for weekend meals - Also provides food for pets of homebound seniors - USDA Commodities Program assists eligible low-income seniors with food packages that include rice, dry beans, canned vegetables, and cereal.

#### Helping Hands of Vegas Valley

3640 N. 5th Street #130 – N. Las Vegas, NV 89032 702-649-7264

-Pantry Program each month food is delivered to homebound senior citizens. The clients use an online shopping site to order from.

-Walk in pantry for senior citizens who are not home-bound.

-Nutrition Program seniors enjoy a chef prepared meal among friends. In addition, we offer education and resources that our seniors can benefit from through trusted community partners.









# **Food & Nutrition**

## Jewish Family Service Agency

5851 West Charleston Blvd., Las Vegas, NV 89146 702-732-0304

- Food pantry provides nutritious food and hygiene products to the homeless, elderly persons, and needy families - Assistance is available once per month - Food pantry is open Monday thru Friday from 9am -11:30am and is closed for most major holidays.

### Las Vegas Senior Lifeline

2309 B Renaissance Drive – Las Vegas, NV 89119 702-732-0304

- Delivers Kosher Meals on Wheels - Weekly congregate meals at Goldberg Senior Center.

#### Martin Luther King Jr. Senior Center

2420 N. Martin Luther King Blvd., Suite B – N. Las Vegas, NV 89032 702-636-0064

-Provides a nutritious lunch daily in a congregate meal setting for seniors age 55 and over - Meals are in accordance with Older Americans Act complying with the dietary guidelines provided by the USDA.

#### Lutheran Social Services

4323 Boulder Hwy – Las Vegas, NV 89121 702-639-1730

- Offers a client-choice supermarket style food pantry - The pantry contains fresh produce, meats, dairy and canned and dried goods - Open 8am - 11am on Mon., Tues., Wed., and

Fri. - DigiMart system that allows clients to use points to "purchase" food electronically. Staff will gather food items and have them ready for client to pick up - Closed on Thursdays.

- Senior Meal Program is offered at Holy Spirit and Reformation Lutheran Church - Seniors age 60 and over can enjoy a free meal or make a small donation / Persons under age 60 can purchase a meal for \$5.00.

**Lutheran Social Services** 

Las Vegas, NV 89121 Monday - Friday 2pm - 3:00pm

4323 Boulder Hwv

#### Holy Spirit Lutheran Church

6670 W. Cheyenne Avenue Las Vegas, NV 89108 Monday - Friday 11:30 am-12:30 pm

#### Three Square Food Bank 702-765-4030

A Feeding America affiliate that sources food, raises funds, and relies on volunteers to help supply program partners with the food and services they need to provide wholesome food directly to hungry people in hundreds of neighborhoods - Community partners include non-profit agencies, schools, shelters, meal programs, SNAP outreach sites, etc.

- **SNAP**: Three Square works with community partners to help people in need apply for SNAP benefits - Senior Hunger Programs: Provides food-insecure older adults age 60 and over with healthy,

supplemental groceries including fresh fruits and vegetables, whole grains, and lean proteins. The program is found around the valley through senior-only pantries, home delivery, and a community meal.

- The Emergency Food Assistance Program (TEFAP): A federally funded program that helps supplement the diets of low-income Americans, including elderly people, by providing them with emergency food and nutrition at no cost

NOTE: Three Square does not distribute food directly to clients from their facility - For information on the location of assistance programs please call 702-765-4030 or

visit https://www.threesquare.org/partners/agency-partners/find-an-agency-partner







# **General Assistance**

#### Catholic Charities

Social Services 1501 Las Vegas Boulevard North – Las Vegas, NV 89101 **702-385-2282** 

- Depending on availability of funds and resources, the program provides assistance with emergency food, baby items and hygiene items, housing resources, clothing, and case management - Serves families and individuals who are in crisis due to job layoff, family emergencies, or unforeseen issues.

#### Family Resource Centers

#### Cappalappa

189 N. Moapa Valley Blvd. – Overton, NV 89040
702-397-6400
Services individuals of Overton, Moapa, & Logandale in the following zip codes: 89021, 89025, 89040

#### East Valley Family Services

1830 E. Sahara #103 – Las Vegas, NV 89104

#### 702-631-7098

-Services the following zip codes: 89101, 89102, 89104, 89106, 89107, 89109, 89110, 89115, 89119, 89120, 89121, 89142, 89156, 89169

- Call **702-920-6515** for information on when case managers will be in Laughlin to service: 89019, 89026, 89028, 89029, 89039, 89046

#### HopeLink

178 Westminster Way – Henderson, NV 89015

#### 702-566-0576

- Services the following zip codes: 89002, 89005, 89011, 89012, 89014, 89015, 89044, 89052, 89074, 89122, 89123, 89183

#### **Olive Crest**

4285 North Rancho Drive Suite 160 Las Vegas, NV 89130

#### 702-685-3459

- Services the following zip codes: 89004, 89018, 89103, 89113, 89117, 89118, 89124, 89128, 89129, 89134, 89135, 89138, 89139, 89141, 89144, 89145, 89146, 89147, 89148, 89166, 89178, 89179

#### **Olive Crest**

4285 N. Rancho Drive, Suite 160 – Las Vegas, NV 89130

#### 702-685-3459

- Services the following zip codes: 89030, 89031, 89033, 89036, 89081, 89084, 89085, 89086, 89087, 89115, 89130, 89131, 89143, 89149, 89156, 89191

### Salvation Army in Mesquite

355 W. Mesquite Blvd – Mesquite, NV 89027 **702-345-5116** - Services the following zip codes: 89007, 89024, 89027

-Centers provide information, referrals and case management in various service areas - Collaboration occurs with schools, faith-based organizations, and government agencies to assist families to obtain needed services - Some centers assist with rent, utilities, gas and health card vouchers, bus passes, commodities and more - Must call to inquire about services and availability.



# General Assistance

### Money Management International

8685 W Sahara Ave. #240 Las Vegas, NV 89117

#### 702-364-0344

- Confidential financial counseling - Financial literacy - Debt repayment plan - Home down-payment assistance - Bankruptcy pre-filing counseling and more.

#### **HELP of Southern Nevada**

1640 E. Flamingo, Suite 100 – Las Vegas, NV 89119 702-369-4357

- Emergency Resource Services: Provides assistance with bus passes, clothing vouchers, food

vouchers and hygiene products - Please call ahead or visit website (helpsonv.org) to receive information on availability of services.

## Helping Hands of Vegas Valley

3640 N. 5th Street #130 - N. Las Vegas, NV 89032 702-633-7264

- Seniors age 60 and over may pick up donated items such as paper towels, toilet paper, facial tissue, napkins and personal items once a month - There is no charge but donations are accepted.

LUTHERAN SOCIAL SERVICES

## **Jewish Family Service**

2309 B Renaissance Drive – Las Vegas, NV 89119 702-732-0304

- The Chesed program provides burial assistance to low-income Jewish individuals who pass away in Clark County to ensure that they receive a proper Jewish burial.

Nevada Lifeline Telephone

- A federal benefit that helps low-income

Broadband services by discounting the monthly

service bill. Obtain applications from nylifeline.org

households pay for telephone and/or

844-330-1867

## Lutheran Social Services

4323 Boulder Hwy Las Vegas, NV 89121 702-639-1730

- Provides assistance in obtaining birth certificates and Nevada ID for those who are low-income and seeking employment or public assistance - Assists with applications for Medicaid and NV Check Up.

## SafeLink Wireless

#### 1-800-SAFELINK (1-800-723-3546)

- Provides a free cell phone for gualifying low-income individuals - Total household income must be at or below 150% of the Federal Poverty Level - In most cases, individuals who participate in government assistance programs or those who are receiving Supplemental Security Income are eligible - SafeLink services are provided through TracFone and offers three different plans - Up to 200 free minutes monthly (additional minutes may be purchased).

## Taxpayer Advocate

110 City Parkway, Stop 1005 LVG – Las Vegas, NV 89106 702-868-5179

- An independent organization within the IRS which ensures that every taxpayer is treated fairly and is aware of their rights - Provides free help to guide taxpayers through the often confusing process of resolving tax problems that they are unable to solve on their own - Can help set up payment arrangements - Provides tax forms - Assistance with Affordable Care Act tax provision questions - Facilitated Self Assistance: A computer kiosk with an IRS employee available to assist with navigating the IRS.gov website.

helping













hands

# **Government Assistance Programs**

Clark County Social Service 702-455-4270

ogetherforbetter

Coordinated Intake: Single point of entry for single adults who need assistance with housing.
 Financial assistance: Rent, burial & cremation, and out-of-state transportation for eligible indigent persons.

- **Homemaker program**: Provides assistance with light housekeeping, personal hygiene, light meal preparation, grocery shopping and laundry for seniors and disabled persons.

- Long-Term Care program: Provides assistance with the payment of adult day care, adult group care, and nursing homes.

# Division of Welfare & Supportive Services 702-486-5000

- Administers Supplemental Nutrition Assistance Program (SNAP), Energy Assistance & Medicaid Programs - Benefits can be applied for online by creating an account through Access Nevada - Visit dwss.nv.gov

3900 Cambridge, Ste 209

**Cambridge Office** 

702-486-9400

**Durango Office** 

702-631-3212

**Nellis Office** 

702-486-4828

702-631-3077

611 N. Nellis Blvd

Las Vegas, NV 89110

**Spring Mountain Office** 

Las Vegas, NV 89102

3101 Spring Mountain Road, Suite 3

Las Vegas, NV 89119

3965 S. Durango Drive

Las Vegas, NV 89147



Belrose Office 700 Belrose Street Las Vegas, NV 89107 702-486-1646

Decatur District Office 6390 N. Decatur Blvd. Ste 100 Las Vegas, NV 89130 702-631-7500

Henderson District Office 520 S. Boulder Hwy Henderson, NV 89015 702-486-1001

Pahrump District Office 1840 Pahrump Valley Road Pahrump, NV 89048 775-751-7400

# Social Security Administration 800-772-1213

4340 Simmons N. Las Vegas, NV 89032 **866-613-3946**  1250 S. Buffalo Drive, Suite 150 Las Vegas, NV 89117 **800-772-1213** 

10416 S. Eastern Avenue Henderson, NV 89052 **800-772-1213** 

- Federal agency which administers social insurance programs such as Social Security Retirement, Social Security Disability, Supplemental Security Income, and Survivor's Benefits - Many services like getting a replacement social security card, a benefits letter, status of submitted applications, and your Social Security Statement are available online when a *my* Social Security account is created.

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Craig Office 3223 W. Craig Road, Ste 140 N. Las Vegas, NV 89032 702-631-3386

Flamingo Office 3330 E. Flamingo Road #55 Las Vegas, NV 89121 702-486-9400

Owens Office 1040 W. Owens Las Vegas, NV 89106 702-486-1899

**Courtyard** 314 Foremaster Ln Las Vegas, NV 89101 **702-486-1646** 



# **Home Maintenance**

## HELP of Southern Nevada

Weatherization Program 1640 E. Flamingo Road, Suite 100 – Las Vegas, NV 89119 **702-795-0575** 

- Provides energy-saving conservation assistance to low-income families with children, seniors, and disabled persons - Assistance may include installation of solar screens, repairing broken windows, evaluation of heating and A/C units, checking refrigerators for efficiency, installing energy saving devices, and more - Serves City of Las Vegas, Henderson, and Southern Rural Clark County.

#### Helping Hands of Vegas Valley

3640 N. 5th Street #130 – N. Las Vegas, NV 89032 702-633-7264

- Minor home maintenance and repairs: Smoke detector and filter changes, safety checks and more - Services are available to seniors age 60 and over who own a home or mobile home who live in certain zip codes: 89002, 89015, 89030-32, 89081, 89084, 89086, 89101-4, 89106-9, 89110, 89114, 89115, 89117, 89120-22, 89128-31, 89134, 89138, 89143-49, 89157, 89169.

- Clients must be assessed and sign a release of liability before any repairs can begin - Clients are eligible for service once every fiscal year.

#### Nevada Rural Housing

Weatherization & Home Repair Southern Nevada 702-660-5136 Northern Nevada 775-887-1795 ext. 112

- Provides weatherization services to low-income North Las Vegas and Rural Clark County residents to help them achieve lower-cost utility bills by making their homes more energy efficient at no cost - Weatherization typically consists of servicing of heating system, duct sealing, servicing of water heater, replacement of inefficient refrigerator, restoration of insulation, installation of smoke alarms and more. Participants must meet eligibility requirements.

#### Nevada Senior Services

Renovate • Accessible • Mobility • Prevention (RAMP) **702-538-8743** 

- A home modification program that adapts the living space of individuals to allow them to live independently and safely in their home - A specialist will conduct a thorough assessment and recommend modifications such as grab bars, handheld showerheads, walk-in showers, cabinet adjustments, ramps, widened doorways, and handrails for stairs.

#### **Rebuilding Together** 611 S. 9<sup>th</sup> Street – Las Vegas, NV 89101

#### 702-259-4900

- Provides housing rehabilitation for low-income seniors age 60 or over, disabled persons, veterans, military families and multi-generational families with small children - Critical repair program: Plumbing, heat, air conditioning, and roofing - Safe at home program: Ramps, grab bars, and minor structural changes for accessibility - Green housing: Energy efficient repairs, insulation, window replacement, etc. Veteran housing: Complete home remodel to address safety and healthy home issues - Event day: Property clean up, exterior painting and small repairs, xeriscape, removal of dried vegetation.









### **CARE** Complex

200 Foremaster Lane - Las Vegas, NV 89101 702-685-9102

- A project that is dedicated to the elimination of homelessness in Downtown Las Vegas

- Works with the Las Vegas community to help clients become self-reliant and achieve full assimilation back into society - Services include resume building, job resources, ID/Birth certificate assistance, Internet access, lockers and mailbox services, clothing, bus passes, hygiene packages, and 24-hour water bottle fill-up - Clients must be referred by a social worker, emergency shelter representative, probation officer, church official or any person who is assisting the client with their transition out of homelessness.

### **Catholic Charities**

Shelter Services (for men) 1511 Las Vegas Blvd North - Las Vegas, NV 89101 702-387-2282

- Showers, toiletries, and restroom facilities are available - Clothing is given out when available - Day shelter times are 7am - 3pm / Night shelter check-in times are from 3:30pm - 6:30pm - Clarity cards (homeless IDs), case management, medical transport and computer use for job search are available - Guests may obtain information about additional resources and use phone to make outgoing local calls.

### St. Vincent HELP Apartments

1521 Las Vegas Blvd. North - Las Vegas, NV 89101 702-366-2090

- Transitional housing - Furnished apartments for men, women, seniors and disabled persons to help them regain their independence and transition to permanent housing.

#### Clean the World, Mobile Hygiene 725-333-6739

Mobile showers provide a much needed service for people who often do not have access to clean water or bathrooms. They also help improve participants overall self esteem, which can inspire them to get a "fresh start" by seeking out additional services like housing, job training, and health services -Operates with other community partners at various locations throughout the valley. Check their website for specific dates and locations. https://cleantheworldfoundation.org/freshstart/

#### **Family Promise**

3690 Tropicana Ave., Las Vegas, NV 89121

702-638-8806

- Offers homeless families the opportunity to receive stable housing by providing short-term shelter, meals, case management and hospitality - Works with local faith based organizations to provide a bed for the evening and meals - Families in the program receive various resources including training as they work towards self-sufficiency - Financial support is available for those who graduate to assist them in moving into a place of their own.

#### Las Vegas Rescue Mission

480 W. Bonanza – Las Vegas, NV 89106

### 702-382-1766

- Daily meal is served at 5pm for anyone who is hungry - Food pantry program provides emergency food - Distributes holiday food baskets in November and December - Emergency shelter beds available to men, women and children on a first-come, first-served basis - Free clothing giveaways - Dishes and other household items for those moving into permanent housing available through the thrift store - hygiene kits provided upon request, includes feminine products and diapers- showers are available.







Clean the World FOUNDATION -

# **Homeless Services**

### Nevada Health Centers

Las Vegas Outreach Clinic 1450 N. Main Street, Las Vegas, NV 89101

#### 702-307-4635 or 800-787-2568

- Healthcare for the homeless program that provides services such as family

medicine, preventative health, women's health, children's health and immunizations, prenatal and newborn care, pharmacy services, health education, telemedicine, and behavioral health - Outreach team provides case management, referrals, transportation to medical appointments, medications, blankets, and personal care items - Insurance is accepted; however, services are offered at no charge to homeless individuals - Call in advance for appointment.

#### The Salvation Army

35 W. Owens Avenue – N. Las Vegas, NV 89030 702-701-5347

- Day Resource Center/ Emergency Lodge: Shelter is open daily for individuals to take a reprieve from the weather, take a shower, use restrooms, hydrate or make phone calls - Day Resource Center available to triage client and refer them to other programs that may provide long term help

- Spiritual Services: The Chapel is open nightly to provide homeless individuals with needed counseling and guidance

- Vocational Programs: Homeless clients receive life skills, academic training and practical work experience in a variety of fields so they can become employed and get on the road to self-sufficiency - Call 702-701-5347.

#### The Salvation Army - Henderson

830 East Lake Mead Pkwy - Henderson, NV 89015 702-565-9578

- Emergency Food Pantry available Tuesdays and Fridays from 8:30am - 10:30am - Food bags and emergency hygiene kits are given to homeless individuals Monday - Friday from 9am - Noon.

#### The Shade Tree

1 West Owens Ave., - N. Las Vegas, NV 89030 702-385-0072

-Emergency Shelter Program: 24 hour accessible program designed to specifically to meet the needs of the homeless, especially women, with and without children - Is open to all homeless women who need a safe place to stay, day or night - May remain from 30 - 90 days.

-Inclement Weather Shelter: Operates during winter and summer to provide a safe place to rest. Hours of operation vary. Access to meals, showers, mail, laundry, bed and clothing.

- Housing Assistance: A full-time housing specialist assists residents with completing applications for public, subsidized housing and helps eligible residents find quality affordable housing - Residents are offered classes through the Life Skills Program which provide information and guidance that helps them secure and retain safe, affordable housing.

- Transitional Shelter Program: Allows single women and families to remain at shelter up to a year to access programs and achieve their goals - Case managers are assigned to assist in establishing a case plan that will help residents become self-sufficient - Program is designed to allow residents to find employment, save money, and secure stable housing.













#### Accessible Space Inc.

-Provides affordable housing that is customized for persons with disabilities and seniors - Rent is subsidized by HUD - Must meet income limits - Some housing units include assisted and/or supportive living services.



Bledsoe Lane Apartments	2306 Bledsoe Lane, Las Vegas, NV 89156	702-437-6188
Bob Hogan Apartments	5075 Newport Cove, Las Vegas, NV 89119	702-207-3444
Bonnie Lane Senior Apartments	2047 Bonnie Lane, Las Vegas, NV 89156	702-437-0434
Carol Haynes Apartments	5160 General Miles Way, Las Vegas, NV 89122	702-898-8066
Coronado Drive Senior Apartments	500 N. Major Avenue, Henderson, NV 89015	702-437-0569
Dina Titus Estates	5050 Missouri Avenue, Las Vegas, NV 89122	702-451-0259
George and Lois Brown Apartments	429 Van Wagenen, Henderson, NV 89015	702-564-1337
John Chambers Apartments	2030 Camel Street, Las Vegas, NV 89115	702-438-0066
Major Avenue Apartments Mojave Cedar Apartments	600 N Major Ave, Henderson NV 89115 2837 Cedar Street, Las Vegas, NV 89015	702-438-0066 702-564-1337 702-464-5142
Park Apartments	2312 Bledsoe Lane, Las Vegas, NV 89156	702-531-3167
Ray Rawson Villa	3420 Lindell, Las Vegas, NV 89146	702-876-0051
Ruby Duncan Manor Senior	500 West Owens Ave., Las Vegas NV 89106	702-399-1424
Sandy Robinson Apartments	4200 E. Bonanza Road, Las Vegas, NV 89110	702-259-1903
Shelbourne	1235 E. Shelbourne, Las Vegas, NV 89123	702-564-0016
Tonopah Lamb Senior Apartments	4250 E. Tonopah Ave., Las Vegas, NV 89115	702-898-5130

### College Villas

511 College Drive – Henderson, NV 89015 **702-522-9869** 

- Provides affordable housing for seniors and persons with disabilities in an environment which enhances their quality of life - Section 42 housing - Accepts Housing Choice (Section 8) vouchers.

Global Property Management Group, Inc. 2009 Alta Drive – Las Vegas, NV 89106 702-873-8882 Leases affordable housing to seniors, disabled persons, and families -Utilities included where indicated \*\*



Aldene Kline Barlow Senior Apartments\*\* 1327 H. Street, Las Vegas, NV 89106 **702-920-6550** 

Dr. Luther Mack, Jr. Senior Apartments 8158 Giles, Las Vegas, NV 89123 **702-920-6569**  David J. Hoggard Family Community 1100 W. Monroe, Las Vegas, NV 89106 **702-631-2231** 

Donna Louise Apartments 6225 Donna St. Las Vegas, NV 89108 **702-490-1618** 

# Housing & Shelter

Ethel Mae Robinson Senior Apartments\*\* 1327 H. Street, Las Vegas, NV 89106 **702-834-6565** 

Louise Shell Senior Apartments 2101 N. MLK, Las Vegas, NV 89106 **702-646-4802** 

Sarann Knight Apartments\*\* 1327 H Street, Las Vegas, NV 89106 **702-538-9031** 

Senator Richard Bryan Senior Apartments 2651 Searles Ave, Las Vegas, NV 89101 **702-649-3508** 

Yale Keyes Senior Apartments 1705 Yale St., N. Las Vegas, NV 89030 **702-642-7758** 

HopeLink

178 Westminster Way - Henderson, NV 89015

702-566-0576

- Emergency shelter assistance - Rent and utility assistance - Supportive Housing and Basic Needs program to help families and individuals become self-sufficient.

#### Housing & Urban Development

302 Carson Street – Las Vegas, NV 89101 702-366-2100

- Oversees and assists public housing authorities and home lending practices - Those seeking affordable housing can conduct a search of properties on HUD.gov under Resources.

#### Nevada HAND

295 E. Warm Springs Road #101 – Las Vegas, NV 89119 **702-739-3345** Leases affordable housing for families and seniors - Must meet income guidelines

Annabelle Pines (Senior) Apache Pines (Family) Bonanza Pines (Senior) Boulder Pines (Family) Buena Vista Springs (Senior Capistrano Pines (Senior) Juan Garcia Gardens Apartments 2851 Sunrise Avenue, Las Vegas, NV 89101 **702-383-6180** 

Owens Senior Apartments 1626 Davis Place, N. Las Vegas, NV 89030 **702-642-0896** 

Senator Harry Reid Senior Apartments 328 N. 11th Street, Las Vegas, NV 89101 **702-383-1091** 

Smith Williams Senior Apartments\*\* 575 E. Lake Mead Pkwy, Henderson, NV 89015 **702-382-3726** 



# W HopeLink of Southern Nevada

Change Their Normal



	310 Annabelle Lane Henderson, NV 89033	
	9552 West Tropicana Ave Las Vegas, NV 89147	
	4170 East Bonanza Road Las Vegas, NV 89110	
	4375 Boulder Hwy Las Vegas, NV 89121	
r)	2510 Morton Ave North Las Vegas, NV 89032	
	400 North Major Ave Henderson, NV 89015	



# **Housing & Shelter**

	Treading a enterter	
Cordero Pines (Family)	499 North Lamb Blvd Las Vegas, NV 89110	702-902-0628
Decatur Commons (Family)	5151 Meadows Lane Las Vegas, NV 89107	702-410-2765
Decatur Commons (Senior)	450 S Decatur Blvd Las Vegas, NV 89107	702-410-2766
Decatur Pines (Senior)	6741 North Decatur Blvd Las Vegas, NV 89103	702-658-3600
Desert Pines (Family)	3750 East Bonanza Rd Las Vegas, NV 89110	702-452-4401
Flamingo Pines (Senior)	8710 West Flamingo Road Las Vegas, NV 89147	702-410-1230
Harmon Pines (Senior)	6000 West Harmon Ave Las Vegas, NV 89103	702-795-1576
Harrison Pines (Senior)	5045 Harrison Drive Las Vegas, NV 89120	702-795-0968
Horizon Crest (Family)	13 West Owens Ave Las Vegas NV 89030	702-399-3255
Horizon Pines (Senior)	2570 West Horizon Ridge Parkway Henderson, NV 89052	702-492-0343
McFarland (Senior)	4988 Jeffreys Street Las Vegas, NV 89119	702-736-9596
Monsignor C.T. Shallow (Sen	ior) 561 North Mojave Road Las Vegas, NV 89101	702-384-2643
Ogden Pines (Family)	1200 East Ogden Ave Las Vegas, NV 89147	702-382-6248
Pacific Pines (Senior)	132 East Pacific Ave Henderson, NV 89015	702-565-8165
Palo Verde Gardens (Senior)	101 North Palo Verde Drive Henderson, NV 89015	702-565-8165
Rochelle Pines (Senior)	4285 Hildebrand Lane Las Vegas, NV 89121	702-795-0771
Rome Pines (Family)	140 East Rome Blvd North Las Vegas, NV 89084	702-410-1235
Rome Pines (Senior)	325 E. Rome Blvd., North Las Vegas, NV 89084	702-410-1244
Rose Gardens (Senior)	1731 Yale Street North Las Vegas, NV 89030	702-410-1292
Sierra Pines (Senior)	3201 South Mojave Rd Las Vegas, NV 89121	702-369-3609
Sky View Pines (Family)	21 West Owens Ave., Las Vegas, NV 89030	702-410-2761
Stella Fleming Towers (Senic	or) 400 Brush Street Las Vegas, NV 89107	702-765-1576
Stewart Pines (Senior)	1351 East Stewart Ave., Las Vegas, NV 89101	702-598-0420
Tropical Pines (Senior)	5030 Jeffreys Street Las Vegas, NV 89119	702-795-1576
Vera Johnson Manor (Family	) 503 North Lamb Blvd Las Vegas, NV 89110	702-501-8767
West Owens (Family)	1601 Davis Place Las Vegas, NV 89030	702-647-4734
Westcliff Pines (Senior)	8206 Silver Sky Drive Las Vegas, NV 89145	702-410-2757

### **Assisted Living Properties**

Silver Sky Silver Sky at Deer Springs 8220 Silver Sky Drive Las Vegas, NV 89145 6741 North Decatur Blvd Las Vegas, NV 89131 702-835-9040 702-462-7700



# Housing & Shelter

#### Nevada Housing Division

1830 College Pkwy, Suite 200 – Carson City, NV 89706 **775-687-2238** 3300 W. Sahara Ave., Ste 300 Las Vegas, NV 89102 **702-486-5946** 

- Rental housing locator and call center serving Nevada residents - Tenants may call a toll-free, bilingual call center at: **877-428-8844** Monday - Friday, 6am - 5pm for assistance with housing searches or visit the website at NVHousingSearch.org to locate specific housing. Help for first time home buyers.

#### Quail Ridge Apartments

5292 S. Maryland Pkwy – Las Vegas, NV 89119 **702-798-8890** 

- Provides affordable housing for low-income individuals, seniors and disabled persons - Quarterly activities to promote community involvement and socialization.

#### Southern Nevada Regional Housing Authority

340 N. 11<sup>th</sup> Street – Las Vegas, NV 89101 **702-477-3100 (option 2)** 

- Provides affordable public housing

- Provides affordable public housing for low-income families, seniors, and disabled persons - Housing Choice Voucher - Subsidized housing - Applications for housing programs may be completed at the Admissions Office located at 5390 E. Flamingo Road.

#### The Salvation Army

Silvercrest Residence 2801 E. Equador Avenue – N. Las Vegas, NV 89030 **702-643-0293** - Provides subsidized housing for disabled persons and seniors age 62 and older

#### Women's Development Center

7530 W. Sahara Avenue, Suite 105 – Las Vegas, NV 89117

#### 702-796-7770

Provides a wide array of housing services for low-income residents when funding is available.

-Affordable Rental Program: Assists poor working families and individuals in a financial crisis with an affordable, safe, secure, and sanitary apartment.

**-Homeownership Services Program**: Provides various types of educational and counseling services such as Homebuyer Education, Rebuilding Your Credit, and Financial Literacy to low-income families and individuals.

- **HOPWA Housing Program:** Provides affordable permanent housing to families and individuals living with HIV/AIDS

- Lindell Harbor Senior Apartments: Provides a permanent, clean, safe, and affordable apartment to income eligible individuals age 55 and older.

- **Transitional housing:** Furnished apartment and case management a wide range of services designed to stabilize the family and help them move to self-sufficiency.

# **Internet Resources**

#### AARP - www.aarp.org 886-389-5652

- Access to web sites for senior services - On-line community, net news groups and discussion groups.

#### Asbestos.com

Mesothelioma Center

- Website visitors are connected with resources they need to understand and fight

asbestos-related disease at no cost - Assists Veterans with receiving VA benefits for asbestos diseases - Educates public about Social Security Disability and legal options.

Benefits Check-up - www.benefitscheckup.org

- On-line interview: Returns information on benefit programs that a senior is eligible for and how to apply for them - Questionnaire is completely confidential and state specific - Programs include help with housing, employment, prescription drugs and utility bills.

### Drugwatch.com

- A free web resource that informs people about medical conditions, side effects of dangerous drugs, and ways to take action.

### Medicare.gov

-Provides current information on the different parts of Medicare - Receive information on Medicare plans, facilities, and providers - Compare prescription drugs and plans - Enroll in Medicare Part D.

#### Nevada 211.org

- An on-line database that assists users in locating information on programs and services available in the entire state of Nevada.

#### Nevada Care Connection - www.nevadacareconnection.org.

Aging & Disability Resource Center Program

-Provides information and assistance regarding the variety of programs and services available to meet the needs of older adults, people with disabilities and Deaf and Hard of Hearing individuals, as well as support in navigating resources and services available to individuals.

-Resource Navigation services can be accessed through local partners found online.

### NewLifeStyles.com

- Site visitors are provided with a listing of facilities based on their individual preferences such as type of facility, care options, products, and services.

### **Spotlight Senior Services**

- Provides a listing of various services such as caregiver information, community programs, emergency housing, medical, legal, and much more

- Visit spotlightseniorserviceslasvegas.com

### USA.gov

- Provides important information on government programs and

initiatives which affect senior citizens

- Resources for grandparents raising grandchildren, volunteerism, employment, consumer protection, caregiver resources and more.



Asbestos<sub>o</sub> com

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# Legal Resources

## Civil Law Self-Help Center

200 Lewis Avenue – Las Vegas, NV 89104

## 702-671-4528

- Provides legal information, educational materials, and training to self-represented litigants regarding court rules and procedures and various legal topics - Assists with identifying and completing legal forms - Legal referrals - Weekly Ask-A-Lawyer program at which litigants can meet with volunteer pro-bono attorneys regarding landlord-tenant issues.

## Clark County Family Law/ Self Help Center

601 N. Pecos Road – Las Vegas, NV 89101 702-455-1500

- Provides informed access, education, information and support services to self-represented persons having legal matters before the Family Court - Fill-in-the-blank forms - Free 10-minute attorney consultations - Classes to help prepare court hearings - Computers available to prepare documents.

## Clark County Law Library

309 S. 3rd Street – Las Vegas, NV 89101

702-455-4696

- Provides information and referrals to proper agencies - Directs public to sources of law and forms - Provides instruction in usage of legal materials - Provides explanation regarding format requirements for

pleadings - Assists with locating informative reading materials.

## Legal Aid Center of Southern Nevada

725 E. Charleston Blvd. - Las Vegas, NV 89104 702-386-1070

- Free community legal services to those who need help with: Victims of consumer fraud scams - Special education issues -Violation of Americans with Disability Act - Restoration of Social Security benefits - Free legal information classes - Senior citizens may receive assistance with divorce, guardianship, bankruptcy, foreclosure, landlord/tenant and consumer matters.

## Nevada Disability Advocacy & Law Center

2820 W. Charleston Blvd, Suite 11 – Las Vegas, NV 89102 702-257-8150 or 888-349-3843

- Federally mandated protection and advocacy agency which provides legal and

non-legal advocacy services to individuals with disabilities - Investigates issues of abuse or neglect in care and treatment-providing facilities.

## Nevada Legal Services

701 E Bridger Ave., Suite 400 LV NV 89101

## 702-386-0404

-Strives to ensure fairness and provide equal access to justice for low-income Nevadans in the areas of: Public and subsidized housing matters - Tax matters - Government programs - Healthcare - Tenant's Rights Center: For assistance with landlord/tenant matters

-Call **702-383-6095** located at 530 S. 6<sup>th</sup> Street – Las Vegas, NV 89101.

## Southern Nevada Senior Law Program

7690 W Sahara Ave., Las Vegas, NV 89117 702-229-6596

- Provides guality legal counsel and assistance to gualifying Clark County residents age 60 and over at no charge; however, donations are accepted - Clients are seen by appointment only - Assistance may be obtained with: Estate planning and probate - Healthcare directives - Real property and housing - Guardianship - Elder law rights - Consumer assistance - Information and referrals - Government benefits and public entitlements.













Southern Nevada



# Lifeline Assistance

#### Alert 911 800-398-3739

-Provides instant access to 911 with the push of a button - Device fits in pocket or purse -Works anywhere a cell phone works - Waterproof.

#### Alzheimer's Association

5190 S. Valley View Blvd #104 - Las Vegas, NV 89118 702-248-2770

- MedicAlert + Alzheimer's Association Safe Return: Nationwide identification and education program that mobilizes first responders should an individual with Alzheimer's or related dementia become lost - Provides peace of mind to caregivers as well as information on safety and wandering prevention.

#### Lifefone Personal Response Services 800-331-9198

MEDICAL ALERT SYSTEM - Provides medical alert devices that allow users to gain 24-hour assistance in the event of an emergency - Promotes independent living as it allows seniors to remain in their homes with the peace of mind that they can receive emergency assistance with the push of a button - Low monthly fee.

#### Lifeline 855-681-5351

- Provides medical alert services 24 hours a day - Offers fall detection with HomeSafe and GoSafe which can be used in the home or on the go - The AutoAlert feature can automatically call for help if it detects a fall.

#### ResponseLink 866-802-3676

- Personal response system links people who are alone to 24-hour emergency lines - Fall detection: A signal is sent to the command center when a fall is detected - 100% waterproof.

#### Senior Safety 888-473-2800

- Get Help Now medical alert system that allows seniors to receive help when they need it - Emergency Medical Dispatch operators generally respond to a call in 20 to 30 seconds - Dispatchers are able to contact a friend, neighbor or family member to come help - 911 will be contacted if a serious problem exists.

#### Vital Link 800-752-5522

- Has provided emergency response systems to the senior and disabled population in the U.S. for 35 years

- Provides safety, independence and peace of mind - Users can receive help at the touch of a button - When the button on the emergency response device is pressed, Vital Link will contact designated

responders or 911 - There is no cost for installation.







Medical Alert Systems



#### CARE Act

- A law that is designed to help caregivers stay informed when a family member or friend is in the hospital - The law requires hospitals to: Provide you the opportunity to designate a family caregiver; Inform your caregiver when you are to be discharged to another facility or back home; Provide the caregiver an explanation and demonstration of any medical tasks which will need to be performed at home such as wound care or medication management - Individuals should be aware of their rights under the CARE Act: Carry the name and contact information for your caregiver with you.

#### **Cleveland Clinic Lou Ruvo Center for Brain Health**

888 W. Bonneville – Las Vegas, NV 89106 **702-483-6000** 

- Provides state-of-the-art care for those suffering from cognitive disorders, as early-stage dementia or Alzheimer's disease.

#### First Med Health & Wellness Center

3343 S. Eastern Avenue – Las Vegas, NV 89169 400 Shadow Lane, Suite 104, Las Vegas, NV 89106 3940 North Martin Luther King Blvd. Suite 110, North Las Vegas, NV 89032 **702-731-0909** 

Primary care clinic for adults, adolescents, and children - Accepts Medicaid, Medicare and most private insurance - A sliding fee scale is available for those who are underinsured or not covered by insurance
 Free breast and cervical cancer screenings - Behavioral health and dental screenings - Home visits for homebound patients who are unable to readily access the clinic - Medicare & Expanded Medicaid enrollment - Interpreter assistance and more.

#### First Person Care Clinic

Community Health & Wellness Center 1200 S. 4th Street, Suite 111 – Las Vegas, NV 89104 **702-380-8118** 

- Provides medical, mental, dental and prenatal medical services - Provides screenings, physicals, diabetic clinic, antibiotic and dehydration infusions, and dental - Adult Wellness Program: Designed to enhance the physical, mental, and social well-being of adults age 50 and over.

#### **Infinity Hospice Care**

6330 S. Jones Blvd – Las Vegas, NV 89118 702-880-7002

- Provides compassionate in-home palliative medical care to those who are dealing with a life-limiting illness
- Inpatient care can be arranged in cases where the patient is unable to remain at home
- Provides a combination of medical, spiritual and emotional care Respite care.







# Medical & Healthcare

## Lions SightFirst Foundation

P.O. Box 371705 - Las Vegas, NV 89137

# 702-347-2576 sightfirstlv@gmail.com

- Provides eye exams, treatment and surgeries to adults and children who might otherwise go blind - Local ophthalmologists and optometrists donate their time and expertise to provide eye care to economically disadvantaged individuals - Applications available at lionssightfirst.org

### Nathan Adelson Hospice

4141 University Center Dr – Las Vegas, NV 89119 702-733-0320

- Non-profit hospice which provides end-of-life care to individuals regardless of their ability to pay - Homecare is available for those who are able to remain in their own home - Two inpatient facilities - On-site pharmacy - Offers palliative care, bereavement services and spiritual care services.

### **Nevada Health Centers**

Private, not-for-profit consumer-directed health care corporations which provide affordable. comprehensive, and quality healthcare to the medically underserved and uninsured population. Community Health Centers provide quality medical services regardless of an individual's insurance status or ability to pay. The services provided by the Centers are not free; fees are charged on a sliding scale according to income.

Cambridge Family Health Center	Eastern Family Medical & Dental	Henderson Family Health Center
3900 Cambridge Street, Suite 102	2212 S. Eastern Avenue	98 E. Lake Mead, Suite 103
Las Vegas, NV 89119	Las Vegas, NV 89104	Henderson, NV 89015
702-307-5415	702-735-9334	800-787-2568

Las Vegas Outreach Clinic\* 1450 N. Main street Las Vegas, NV 89101 702-307-4635

1799 Mount Mariah Dr. Las Vegas, NV 89106 702-383-1961

Martin Luther King

North Las Vegas 2225 Civic Center Dr. #224 N. Las Vegas, NV 89030

702-214-5948

- Provides services in: Family medicine, health education, senior health care and more

- Please call for appointment - Must provide income information and ID to enroll in sliding fee program \* Services for the homeless

Nevada Senior Services Education 702-648-3425 or 702-368-2273

- Workshop for family and professional caregivers, designed to increase dementia knowledge and confidence in the caregiver's ability to provide care. Medication Management, a 90 minute workshop given to learn about the importance of medication management in aging. A 90 minute workshop for caregivers of persons with dementia, to help prepare for both unexpected and planned hospital visits and to prepare for any transitions in care.

## **Desert Winds Hospital**

Geriatric Inpatient Psychiatric Hospital

5900 W. Rochelle Ave. - Las Vegas, NV 89103

702-522-7922 (Call 24 hours a day 7 days a week for confidential assessments)

- Acute short-term hospital designed to diagnose and treat the complex mental health and substance abuse problems of adults 50 and older - Provides comprehensive psychiatric, medical psychosocial and nursing evaluation - Individualized treatment plans, family, group and individual therapy, coping and life skills training, therapeutic exercise and more.





Nathan Adelson


## Medical & Healthcare

Senior Advantage Program 702-853-3008



ER at Blue Diamond 9217 S. Cimarron Road Las Vegas, NV 89178 702-776-4800 Centennial Hills Hospital 6900 N. Durango Drive Las Vegas, NV 89149 702-835-9861

Henderson Hospital 1050 Galleria Drive Henderson, NV 89011 702-963-7000 Spring Valley Hospital 5400 S. Rainbow Blvd. Las Vegas, NV 89118 702-853-3276

Summerlin Hospital 657 Town Center Drive Las Vegas, NV 89144 702-233-7540 Valley Hospital 620 Shadow Lane Las Vegas, NV 89106 702-388-4665

-Health and wellness program for adults age 55 and older - Benefits include: Waiver of Medicare Part A during inpatient stay when applicable - Direct Doctors Plus physician referral service - Special Events such as free lectures by local physicians, health fairs, and member-only seminars - Hospital Bill Review by a billing representative, interest-free payment plan options available for services not covered by insurance, call 702-894-5700 - AARP Safe Driving Classes offered monthly - \$10 enrollment fee.

Southern Nevada Health District 280 S. Decatur Blvd. – Las Vegas, NV 89107 702-759-1000

- Provides immunizations and vaccines such as flu, pneumonia, tetanus-diphtheria, and shingles for seniors age 65 and older - Chronic Disease Prevention & Health Promotion - Aquatic Health Program - Bed Bug Info - Healthy People 2020.

Southwest Medical Hospice & Palliative Care 8655 S. Eastern Avenue – Las Vegas, NV 89123 702-671-1111

- Palliative care is available to individuals who have recently been diagnosed with an advanced illness by their doctor; social or spiritual support is offered after diagnosis - Provides assistance in creating an Advanced Care Plan to help spell out the patient's wishes, helps keep track of medications, registered nurse visits, aggressive management of symptoms - Hospice care is provided for individuals and their families during the end stage of a serious illness - Care is provided in a patient's home, assisted living facility, or a specialized hospice care facility - Services include home care, respite care, continuous care during times of crisis, and 24-hour nursing in an inpatient facility during an acute emergency.

### Spring Mountain Sahara

Senior Adult Program 5460 W. Sahara Avenue – Las Vegas, NV 89146 702-322-1919

- Provides acute inpatient program to help older adults cope with changes in their lifestyle such as retirement, loss, bereavement, loneliness, fixed incomes, isolation, dependence on social services, insomnia, and multiple illnesses - Individualized treatment plans are developed by doctors, nurses, and therapists - The patient's therapeutic, medical, physical, recreational, social, emotional, cultural, and spiritual needs are considered in the development of the plan - The physician and nursing staff discuss the plan with patient and family before the treatment option is started.





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# Medical & Healthcare

#### **University Medical Center** Quick Care Locations

**Blue Diamond** 4760 Blue Diamond Road #110 Las Vegas, NV 89139 702-383-2300

Peccole Ranch 9320 W. Sahara Avenue Las Vegas, NV 89117 702-383-3850

Sunset 525 Marks Street Henderson, NV 89014 702-383-6210

**Centennial Hills** 5785 Centennial Center Blvd 1700 Wheeler Peak Drive Las Vegas, NV 89149 702-383-6270

Rancho 231 N. Rancho Dr Las Vegas, NV 89130 702-383-3800

Aliante 5860 Losee Road North Las Vegas, NV 89081 702-383-2273

Enterprise Las Vegas, NV 89106 702-383-2565

Spring Valley 4180 S. Rainbow #810 Las Vegas, NV 89103 702-383-3645

Nellis 61 N. Nellis Blvd Las Vegas, NV 89110 702-383-6240

Summerlin 2031 N. Buffalo Dr Las Vegas, NV 89128 702-383-3750





#### University Medical Center Senior Celebrations

702-383-7353

- Free health education program for adults age 50 and older - Health screenings - Waiver of Medicare Part A deductible - Physician Referrals and community agency information to assist members in receiving convenient and personalized attention to their health care needs, call 702-383-2060 - Patient Accounting Department assists with insurance related questions and provide information about insurance claims.

## **UNLV School of Dental Medicine**

#### General Practice Residency Student Recreation and Wellness Center 1700 W. Charleston Blvd, Blda D

4505 S. Maryland Pkwy Las Vegas, NV 89154 702-774-7108

Shadow Lane Clinic 1700 W. Charleston Blvd Las Vegas, NV 89102 702-774-2400

VISITING +

MEDICAL CLINIC

- Provides oral health care to Nevadans - Crowns, dentures, partials and bridges - Accepts cash, checks, credit cards and some insurances.

### Visiting Medical Clinic

Las Vegas, NV 89102

702-774-5175

1180 N. Town Center Drive, Suite 100 – Las Vegas, NV 89144 702-749-9979

- Provides primary care services to patients in the comfort of their residence: General health and prevention, physical exams, dementia care, immunizations, Rx evaluations and refills, wound care and more - Accepts Medicare, Medicaid, and private pay.

#### Volunteers in Medicine 702-967-0530

**Paradise Park Clinic** (East Side) 4770 Harrison Drive. Suite 200 Las Vegas, NV 89121

**Ruffin Family Clinic** (West Side) 1240 N. Martin Luther King Blvd Las Vegas, NV 89106



- A non-profit health organization that provides support and medical care at no cost to the uninsured and underserved residents of Clark County - Provides preventative health and wellness services, treatment of chronic and acute illness, cancer screenings, free medications, free diagnostic testing through community partners, health education and classes.

# **Prescription Drug Programs**

#### Aging and Disability Services Division

Medicare SHIP (State Health Insurance Assistance Program) 1840 E. Sahara Avenue – Las Vegas, NV 89104 **702-486-3478 or 1-800-307-4444** 

Provides enrollment assistance and information on the Medicare Part D Prescription Drug Program
SHIP counselors are available at senior fairs and counseling sites throughout the valley to assist
Medicare beneficiaries with signing up or changing plans during annual open enrollment.

#### **Clark County Water Reclamation District**

Don't Rush To Flush

- Community education campaign for safe medicine disposal - Expired or unwanted prescriptions may be dropped off at police substations throughout the valley - Helps prevent drug abuse and protect the environment.

#### Nevada Senior & Disability Rx 702-486-4307 or 866-303-6323 option 2

- Provides assistance with prescription costs when in the Medicare Part D coverage gap (donut hole) - Assistance towards monthly Medicare Part D plan premium for those who do not qualify for the maximum Extra Help benefit - Applicants must have resided in Nevada for at least 12 consecutive months prior to the date of application - Call for current income guidelines.

## Partnership for Prescription Assistance

www.pparx.org

- A free service that assists individuals in locating prescription assistance programs - The website provides a single point of access to public and private programs including those offered by biopharmaceutical companies - For low-income, uninsured persons who need prescription assistance - Qualified individuals receive free or discounted medication.

## Patient Advocate Foundation 866-512-3861

Co-Pay Relief

- Provides critical financial support for patients who are medically and financially qualified - Assists with co-payments and deductibles required by a patient's insurer for pharmaceutical treatments or medications prescribed to treat and/or manage his/her disease.

#### **Rx Assist.org**

Patient Assistance Programs

- Programs that are set up by drug companies to assist struggling patients with low-cost or free prescriptions - Each major drug company offers a patient assistant program; however, eligibility requirements vary for each company.

#### Social Security Administration

Extra Help with Medicare Prescription Drug Plan Costs 800-772-1213

- Medicare Part D Extra Help/Low Income Subsidy program: Provides assistance with Part D plan monthly premiums, annual deductibles, and prescription co-pays:

- Apply at a local Social Security office or apply online at www.socialsecurity.gov/extrahelp









# **Referral Services**

## Aging & Disability Services Division

Community Advocates 7150 Pollock Drive, Las Vegas, NV 89119 **702-486-3545** 

- Provides information and referrals to programs and services that are available to senior citizens - Information is provided to seniors, caregivers and/or community advocacy groups.

#### Caring.com 800-294-9621

- Caring.com offers a free service to help families find senior care.

#### Elder HelpLV 702-202-4190

- Provides referrals to home health care services: Matches seniors with pre-screened elder care service

providers of skilled nursing, personal care, senior transportation, senior housing, insurance and more.

#### Long-Term Care - Continuum 702-839-4692

- Licensed referral and placement service that assists families and individuals with locating quality residential group homes, assisted living facilities, or Alzheimer's homes - No cost or obligation to consult with staff.

## Nevada 2-1-1

- By dialing 211, callers are able to access information on essential programs and services that are available in the entire state of Nevada.

## Nevada Council on Problem Gambling

5552 S. Fort Apache Road #100 – Las Vegas, NV 89148 **702-369-9740** 

- Generates problem gambling awareness through training, education, awareness booths and presentations

- Provides treatment referral information.

Southern Nevada Center for Independent Living 2950 S. Rainbow Blvd., Suite 220 – Las Vegas, NV 89146

## 702-889-4216

- Provides information and referrals geared toward the disabled population - Provides an online directory of resources which provides links to information on medical, transportation, education, legal services, leisure, employment, senior services, TDD/TTY directory, home improvement, advocacy, and more.

## Revodo Get Connected. Get Answers.





Caring





# **Rent & Utility Assistance**

**Catholic Charities** 

1511 Las Vegas Blvd North – Las Vegas, NV 89101 702-387-2291

 Social Services: Provides families and individuals in crisis with rental assistance - Also provides emergency food, hygiene items, and other community resources.

#### **Clark County Social Service** 702-455-4270

 Senior Financial Assistance: Provides one-time financial assistance to seniors age 62 and over to prevent homelessness or disconnection of utilities.

### **Energy Assistance Program**

3330 E. Flamingo Road #55 Las Vegas, NV 89121 702-486-9590

2527 N. Carson Street, Suite 260 Carson City, NV 89706 775-684-0730

- Helps gualified Nevadans reduce their energy bills by paying the benefit directly to the utility company - Qualified individuals may choose to apply the benefit to their gas bill, electric bill, or both - May apply and receive assistance once in a 12 month period - Must meet income guidelines.

#### **HELP of Southern Nevada**

**Emergency Resource Services** 1640 E. Flamingo Road – Las Vegas, NV 89119 702-369-4357



- Provides emergency services with rent and utility assistance:

- Project Reach: Energy assistance program for seniors age 62 and over to help with NV Energy bill
- Energy Share: Provides assistance with Southwest Gas bill for qualified individuals who are experiencing an unexpected financial hardship

- Rapid Re-Housing: A program designed to assist with transitioning homeless individuals and families into stable housing

- A New Start: Supportive Housing Program for chronically homeless and disabled families - Provides medium to long-term housing to households with children and at least one adult who is disabled and chronically homeless

- Housing Opportunities for Persons with AIDS (HOPWA) grant assists people living with HIV/AIDS with housing and intensive case management to promote housing stability and reduce the risk of homelessness.

#### HopeLink

178 Westminster Way – Henderson, NV 89015 702-566-0576

- Provides emergency services with rent and utility assistance:

- Project Reach: Energy assistance program for seniors age 62 and over to help with NV Energy bill

- Rapid Re-Housing: A program designed to assist with transitioning homeless individuals and families into stable housing

- Clients must reside within Henderson service area.

## 🕗 HopeLink of Southern Nevada

Change Their Normal



# **Rent & Utility Assistance**

#### **Jewish Family Service**

2309 B Renaissance Drive – Las Vegas, NV 89119 702-732-0304

- Provides emergency financial assistance with rent and utilities to individuals who are faced with a temporary financial crisis - Available to residents of Las Vegas or Henderson who have a verifiable hardship - Assistance is one-time.

#### **Lutheran Social Services**

4323 Boulder Hwy – Las Vegas, NV 89121

702-639-1730, option 8

- Provides financial assistance to low-income households to achieve such goals as obtaining employment, retaining housing and avoiding homelessness - Provides assistance with rent and

utilities and assists in completing SNAP applications on paper or online.

#### **Project Reach**

- Utility assistance program for seniors 62 years of age or older, medically fragile individuals suffering from a life-threatening condition, and Reserve or National Guard members

- Applicants cannot have had assistance with their NV Energy bill from any agency or program within twelve months of the date they apply - Must have valid NV ID, address on ID must match

address on NV Energy bill - Program only assists with a past due balance

- Administered by United Way through a partnership with NV Energy - Several agencies throughout the valley do intake for the program

- Call NV Energy at **702-402-5555** or visit their website at <u>www.nvenergy.com</u> for a list of participating agencies.

### State of Nevada Manufactured Housing Division

Lot Rent Subsidy Program

1535 Old Hot Springs Road, Suite 60 - Carson City, NV 89706

#### 775-684-2940

- Provides financial assistance to qualifying low-income mobile home park residents - Pays 20% of the monthly lot space rent - Must have been a tenant of the mobile home park for a year or more - Must own the mobile home - Income must be at or below the federally designated poverty level - Tenants must complete an annual review to continue receiving benefits.

### The Salvation Army

Henderson 702-565-9578

Las Vegas **702-649-8240**  North Las Vegas **702-651-9550** 

- Provides rental assistance through the Immediate Needs Program when funding is available - Must have valid picture ID - Utility bill or lease must be in the name of applicant.

#### United Labor Agency of Nevada (ULAN)

Basic Needs Program 1201 N. Decatur, Suite 106 – Las Vegas, NV 89108 **702-648-3500** 

 Provides rental assistance to prevent homelessness - Provides utility assistance to prevent discontinuation of services - Case managers are available to assist clients in preparing a plan for longterm financial stability - Food pantry.









United Way



# Respite

## A Sacred Home Health Care

7040 Laredo Street, Suite E – Las Vegas, NV 89117 702-834-6560

- Provides personal care attendants to provide light housekeeping, companionship, medication reminders, respite care, and more - Accepts respite care vouchers as a method of payment.

## Alzheimer's Association

5190 S. Valley View Blvd #104 - Las Vegas, NV 89118 702-248-2770

- Provides a respite care voucher program to provide short-term relief from the physical and emotional daily demands of caring for an individual with Alzheimer's disease or a related disorder at home - Awarded voucher would be used toward the cost of respite services through a licensed provider agency that offers overnight facility stay, in-home care, or adult day care.

### East Valley Family Services

1830 E. Sahara #112 - Las Vegas, NV 89104 702-920-6515

- Senior respite care up to 16 hours a week for individuals over the age of 55 who are the primary caretaker of a relative's child.

## Helping Hands of Vegas Valley

3640 N. 5th St. Ste #130 - N. Las Vegas, NV 89032 702-633-7264

- Respite for family members who are taking care of a disabled loved one - Assistance is provided through a voucher reimbursement program - Approved recipients receive a voucher for a specific dollar amount - Services can be provided by a licensed agency, a friend or a family member.

### Home Instead Senior Care

2340 Paseo Del Prado, Suite D112 – Las Vegas, NV 89102 702-936-4175

- Provides in-home respite care to give caregivers a break that allows them to recharge physically, emotionally, and spiritually - Respite program provides breaks on a regular, scheduled

basis - Caregivers are available 24 hours a day, seven days a week.

### Nevada Senior Services

**RCI Reach Caregiver Support** 901 N. Jones Blvd – Las Vegas, NV 89108 702-333-1599

- Provides support services for family caregivers of persons with Alzheimer's disease or other forms of dementia - Provides evidence-based education, a focus of safety for the patient, support for the caregiver, and skills building to help caregivers manage difficult patient behaviors and decrease their own stress.

### Visiting Angels

1180 N. Town Center Drive #100 Las Vegas, NV 89102 702-562-3322

1701 N. Green Valley Pkwy #9A Henderson, NV 89074 702-407-1100

- In-home respite care program matches your loved ones with a friendly and compassionate caregiver - Visits can be for a few hours a day or several times a week to provide family caregivers with the opportunity to run errands, go to work, take a vacation, or simply rest - Respite caregivers can assist with dressing, bathing, transferring, chores, meal preparation, and more.



East Valley

Family Servic







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## **Senior Recreation**

#### Arturo Cambeiro Senior Center 330 N. 13th Street – Las Vegas, NV 89101

702-384-3746

#### City of Las Vegas Parks & Leisure

Derfelt Senior Center 3343 Washington Las Vegas, NV 89107 **702-229-6601**  Doolittle Senior Center 1950 N. J Street Las Vegas, NV 89106 **702-229-6374** 

Howard Lieburn 6230 Garwood - Las Vegas, NV 89107 **702-229-1600** 

## City of North Las Vegas

Neighborhood Recreation Center 1638 N. Bruce Street – N. Las Vegas, NV 89030 **702-633-1607** 

#### Clark County Parks & Recreation

Cora Coleman Senior Center 2100 Bonnie Lane - Las Vegas, NV 89156 **702-455-7617** West Flamingo Senior Center 6255 W. Flamingo - Las Vegas, NV 89103 **702-455-7742**  E. Las Vegas Senior Center 250 N. Eastern Las Vegas, NV 89101 **702-229-1515** 

Las Vegas Senior Center 451 E. Bonanza - Las Vegas, NV 89101 **702-229-6454** 

Silver Mesa Recreation Center 4025 Allen Lane – N. Las Vegas, NV 89032 **702-633-2550** 



3200 Ferndale - Las Vegas, NV 89121 **702-455-8502** Whitney Recreation & Senior Center 5712 E. Missouri - Las Vegas, NV 89122

Parkdale Recreation & Senior Center

702-455-7576

Goldberg Senior Center	Henderson Multigenerational		Heritage Park Senior Facility
2309 Renaissance Drive, Suite B	250 S. Green Valley Pkwy		300 Racetrack Road
Las Vegas, NV 89119	Henderson, NV 89012		Henderson, NV 89015
702-732-0304	702-267-5800		702-267-2950
MLK Senior Center	<b>Nevada Senior Games, Inc.</b>		Senior Center of Boulder City
2420 N. Martin Luther King	6950 Via Olivero #5		813 Arizona Street
N. Las Vegas, NV 89032	Las Vegas, NV 89117		Boulder City, NV 89005
702-636-0064	<b>702-242-1590</b>		702-293-3320
YMCA of Southern Nevada			
Bill & Lillie Heinrich		Centennial Hills	
4141 Meadows Lane - Las Vegas, NV 89107		6601 N. Buffalo - Las Vegas, NV 89131	
<b>702-877-9622</b>		<b>702-478-9622</b>	
Durango Hills		Silver Sky Multigenerational	
3521 N. Durango - Las Vegas, NV 89129		3060 Centennial - N. Las Vegas, NV 89081	
<b>702-240-9622</b>		<b>702-522-7500</b>	

# Transportation

## Aging & Disability Services Division

Taxi Assistance Program

7150 Pollock Drive, Las Vegas, NV 89119 702-486-3581

- Provides discount taxi coupons to seniors age 60 and over and persons with a permanent disability - Must be a Nevada resident and meet income guidelines - Coupons are accepted by all taxicab companies in Clark County.

### American Cancer Society

6165 Rainbow #100 - Las Vegas, NV 89118 702-798-6877 or 800-227-2345

- Road to Recovery Program: Volunteer drivers transport cancer patients to and from treatments.

#### Artie J. Cannon Helping Hands of Henderson 702-616-6554

- Provides transportation to medical appointments, grocery shopping, and a variety of errands for seniors age 60 or older who reside in the City of Henderson - Transportation is provided by volunteers who use their personal vehicles to provide rides - Telephone reassurance calls are also provided bi-monthly to talk with and check on the well-being of clients.

#### Helping Hands

3640 N. 5 Street #130 - N. Las Vegas, NV 89032

Vegas Valley 702-633-7264

Helping Hands of Vegas Valley and James Seastrand Helping Hands of N. Las Vegas have merged into one organization - Transportation for seniors age 60 and over for medical appointments, grocery shopping and running errands - There is no charge for the service, but clients may donate an amount affordable to them.

#### Lend a Hand of Boulder City

400 Utah Street – Boulder City, NV 89005 702-294-2363

- Provides escorted transportation for Boulder City residents to medical appointments, grocery shopping, banking, etc.

#### **Regional Transportation Commission of Southern Nevada**

600 S. Grand Central Pkwy – Las Vegas, NV 89106

## Flexible Demand Response (FDR)

#### 702-228-7433 TDD 702-676-1834

- Provides door-to-door transit services to individuals who reside in Sun City Anthem, Sun City Summerlin, and Centennial Hills - Residents may call to schedule rides - FDR operates three days a week on a limited schedule - The fare is \$0.50 for each boarding and transfers to other fixed routes in the RTC system will not be issued.

#### ParaTransit 702-228-4800

- Shared ride, door-to-door service for persons who are functionally unable to independently use the fixed route system.

#### Silver Star

#### 702-228-7433 TDD 702-676-1843

- Loop route operates two days a week in a limited area - Includes stops at senior facilities - Riders may use transit passes.







Se Dignity Health





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# **Veteran Services**

## Clark County Assessor's Office

#### Veteran's Tax Exemption

500 S. Grand Central Pkwy – Las Vegas, NV 89155

#### 702-455-3882

- Provides an annual tax exemption to any veteran with wartime service - The exemption can be applied to a veteran's vehicle privilege tax or real property tax.

#### Healthcare for Homeless Veterans

4461 E. Charleston Blvd. – Las Vegas, NV 89104 702-791-9050

- Provides services to assist, prevent, or delay deterioration in function and health - Referrals to transitional housing, mental health counseling, transportation, employment, clothing, shelter, etc.

#### Nevada State Veterans Home

100 Veterans Memorial – Boulder City, NV 89005 702-332-6784

- Provides skilled nursing services to veterans, their spouses, and Gold Star Parents in a home-like environment - 82,000 square foot facility which accommodates up to 180 residents - Offers two levels of secured care for those suffering from Alzheimer's or other dementia related illnesses.

## Regional Transportation Commission of Southern Nevada 702-228-7433

- Veterans Reduced Fair Program: Provides a reduced fare ID card for eligible local US Armed Forces veterans - Veterans receive 50% off full fare - Veterans Medical Transportation Network for Senior & Disabled Veterans: Provides effective and efficient transportation to veterans and their dependents to and from medical appointments - Must provide valid NV ID and DD214 or Veterans ID card from VA to be eligible for both programs.

#### The Salvation Army

35 W. Owens – N. Las Vegas, NV 89030 702-701-5374

#### **Supportive Services for Veterans Families**

- Provides assistance to low-income veterans and their families to obtain and maintain stable housing - Supportive services include case management, housing counseling, temporary financial assistance to address housing barriers, life skills training, budgeting, job and housing preparation, coping skills, credit repair and counseling, transportation assistance, and landlord/tenant mediation.

#### Veteran Rehabilitation

- Provides an Adult Rehabilitation Program for homeless veterans who are struggling with the disease of addiction and mental health - An intensive continuum of care program for the treatment of substance abuse, chemical addictions, mental health or compulsive gambling in a 24 hour live-in setting.

#### U.S. VETS

525 E. Bonanza – Las Vegas, NV 89101 **702-366-0456** 

- Non-profit provider of comprehensive services to homeless, at-risk veterans - US Vets personnel go out into the community to locate homeless veterans and guide them to crucial services such as employment, access to veteran benefits, and treatments for physical and mental health and substance abuse - Provides permanent supportive housing on-site and permanent housing in the community - Offers a Social Independence Living Program which focuses on helping veterans who are seniors and/or disabled.









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## Veteran Services

Vet Centers

7455 W. Washington Avenue, Suite 240 Las Vegas, NV 89128 702-791-9170 or 877-927-8387

702-791-9100 - Community-based counseling centers that provide a wide range of social and psychological services, including professional readjustment counseling - Available to eligible veterans, active duty service members, and their families.

400 N. Stephanie, Suite 180

Henderson, NV 89014

## Veterans Administration of Southern Nevada Healthcare System

#### Mike O'Callaghan Hospital 4700 Las Vegas Blvd Nellis AFB. NV 89191 702-653-2344

North Las Vegas VA Hospital 6900 North Pecos Road N. Las Vegas, NV 89086 702-791-9024

Northwest Primary Care 3968 N. Rancho Drive Las Vegas, NV 89130 702-791-9020

Southeast Primary Care 1020 S. Boulder Hwy Henderson, NV 89015 702-791-9030

## **Northeast Primary Care**

4461 E. Charleston Blvd Las Vegas, NV 89104 702-791-9050

**Southwest Primary Care** 7235 S. Buffalo Drive Las Vegas, NV 89113 702-791-9040

- Provides A– Z medical services for eligible veterans and their families.

### Veterans Benefit Administration

Aid & Attendance and Housebound

- Veterans or their surviving spouses who are eligible to receive a VA pension and require the aid of another person in order to perform personal daily functions such as bathing, feeding, dressing, adjusting prosthetic devices, or are housebound due to a permanent disability may be able to receive an increased monthly pension amount - Nevada residents can make application to: St. Paul VA Regional Office- Claims Intake Center- Attention: St. Paul Pension Center, PO Box 5365- Janesville, WI 53547-5365.

## Veteran's Village #1

50 N. 21st Street - Las Vegas, NV 89101 702-384-0294

- A transitional and permanent housing residence for United States Veterans - Through public and private collaborative partnerships, Veteran's Village provides residents with services such as housing, medical, mental health, employment training, food pantry, nutrition programs, referrals and placement, and transportation to the VA Hospital and primary care clinics.

#### Vocational Rehabilitation and Employment VetSuccess Program 800-827-1000

- Assists veterans with service-connected disabilities to prepare for, find, and keep suitable jobs - Provides comprehensive rehabilitation evaluation to determine abilities, skills, and interests for employment - Assists with on the job training, apprenticeships, post-secondary training, case management, counseling and more - Independent living services for veterans who are unable to work due to the severity of their disability.







# **Volunteer Opportunities**

#### AARP Nevada

5820 S. Eastern Avenue #190 – Las Vegas, NV 89119 866-389-5652

- Volunteers are needed to participate in community events, meet with civic groups, advocate with legislatures on key issues, help in the AARP office, and much more - Volunteers conduct presentations, help set-up exhibit booths at fairs, answer emails and submit letters to local newspapers, and more - Email aarpnv@aarp.org for more information.

### Aging & Disability Services Division

7150 Pollock Drive Las Vegas, NV 89119

## Long-Term Care Ombudsman Volunteer Program 888-282-1155

- Volunteers learn how to act as advocates and be a voice for residents in skilled nursing, assisted living and residential group homes who cannot speak for themselves or who request assistance and advocacy.

## Nevada Medicare Assistance Program (MAP) 702-486-4581

- MAP volunteers are needed to assist with a variety of roles, including representation of MAP at community events, providing educational presentations, helping individuals explore their healthcare options related to Medicare, assisting with applications for Low Income Subsidy and Medicare Savings Programs, and helping combat Medicare fraud, errors, and abuse.

#### **Blind Center of Nevada**

1001 N. Bruce Street – Las Vegas, NV 89101 702-642-6000

-Volunteers are needed to assist at the center by greeting members, serving lunch, shopping and helping with the daily programs and activities.

### **Catholic Charities of Southern Nevada**

1501 Las Vegas Blvd N – Las Vegas, NV 89101 **702-385-2662** 

- Community Meal at St. Vincent Lied Dining Facility: Volunteers assist with providing meal service to homeless and vulnerable men, women, and children - Volunteers help serve food, distribute serving trays, wash dishes and trays, provide table service to clients with physical disabilities, and more.

- Meals on Wheels Tray Line at St. Vincent Lied Dining Facility: Volunteers assist over 2100 clients each day by helping prepare Meals on Wheels trays - Volunteers are responsible for placing the appropriate portions of food items on individual trays - Meals are frozen and delivered to homebound individuals age 60 and over once a week.











# Volunteer Opportunities

#### **Jewish Family Services**

5851 W Charleston Blvd ., Las Vegas, NV 89146 702-732-0304

- Volunteers are needed to assist in a variety of areas: Food Pantry workers assist in passing out various food and toiletry items to needy individuals/families - Senior Companions are volunteers are 55 and over who provide assistance and friendship to seniors who have difficulty with daily living tasks such as shopping or paying bills - Delivery Drivers retrieve donated items from various stores and deliver food to homebound clients every other week - Foster Grandparents are role models, mentors and friends to children with exceptional needs - The program provides a way for volunteers are 55 and over to stay active by serving children and youth in their communities.

#### Helping Hands Organizations

Artie J. Cannon Helping Hands of Henderson 102 E. Lake Mead Pkwy Henderson, NV 89015 702-616-6554

Helping Hands of Vegas Valley 3640 N. 5th Street #130 N. Las Vegas, NV 89032 702-633-7264

#### Lend a Hand of Boulder City

400 Utah Street Boulder City, NV 89005 702-294-2363

- Volunteers are needed to provide transportation, companionship and other services to seniors.

#### Las Vegas Rescue Mission

480 W. Bonanza – Las Vegas, NV 89106 702-382-1766

- The Mission can always use good volunteers to assist with tasks such as stocking shelves, serving meals, handing out free clothing and more.

#### Nathan Adelson Hospice

4141 University Center Drive- Las Vegas, NV 89119 702-796-3185 - A variety of volunteer opportunities are available to assist in caring for patients and their families.

#### Southern Nevada Health District

280 S. Decatur Blvd. – Las Vegas, NV 89107 702-759-0880

- Volunteers provide administrative services such as typing and filing, customer service duties such as answering phones, providing general info, helping customers complete forms to obtain service - Prospective volunteers must be able to work a minimum of 20 hours per month, interact with the public, attend monthly meetings, etc.

#### Volunteer Center of Southern Nevada

5830 W. Flamingo Road – Las Vegas, NV 89103 702-892-2300

- Links individuals, teams, families, and corporate groups to meaningful volunteer opportunities throughout Southern Nevada.

#### VolunteerMatch.org

- Connects individuals who are interested in volunteering with non-profit organizations around the world - Website which allows individuals to search for causes they care about and link up with non-profits who are in need of volunteers.









Nathan Adelson







## www.ClarkCountyNV.gov



Prescriptions